



Avid® Network and Switch Guide

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Using This Guide

This document describes switch setup information for the Avid® ISIS® shared storage networks. Your network might not contain certain topologies that are covered in the documentation. The Avid network and switches are tuned for high-speed and high-capacity shared storage primarily for Avid editing workstations and servers that manage media.

Symbols and Conventions

Avid documentation uses the following symbols and conventions:

Symbol or Convention	Meaning or Action
	A note provides important related information, reminders, recommendations, and strong suggestions.
	A caution means that a specific action you take could cause harm to your computer or cause you to lose data.
	A warning describes an action that could cause you physical harm. Follow the guidelines in this document or on the unit itself when handling electrical equipment.
>	This symbol indicates menu commands (and subcommands) in the order you select them. For example, File > Import means to open the File menu and then select the Import command.
▶	This symbol indicates a single-step procedure. Multiple arrows in a list indicate that you perform one of the actions listed.
(Windows) or (Macintosh)	This text indicates that the information applies only to the specified operating system, either Windows or Macintosh OS X.
Bold font	Bold font is primarily used in task instructions to identify user interface items and keyboard sequences.
<i>Italic font</i>	Italic font is used to emphasize certain words and to indicate variables.
Courier Bold font	Courier Bold font identifies text that you type.
Ctrl+key or mouse action	Press and hold the first key while you press the last key or perform the mouse action. For example, Command+Option+C or Ctrl+drag.

If You Need Help

If you are having trouble using your Avid product:

1. Retry the action, carefully following the instructions given for that task in this guide. It is especially important to check each step of your workflow.
2. Check the latest information that might have become available after the documentation was published.

New information would be found in the ReadMe file supplied on your Avid software installation kit as a PDF document and is also available online.

You should always check online for the most up-to-date release notes or ReadMe because the online version is updated whenever new information becomes available. To view the online versions, visit the Knowledge Base at www.avid.com/US/support.

3. Check the documentation that came with your Avid application or your hardware for maintenance or hardware-related issues.
4. Visit the online Knowledge Base at www.avid.com/US/support. Online services are available 24 hours per day, 7 days per week. Search this online Knowledge Base to find answers, to view error messages, to access troubleshooting tips, to download updates, and to read or join online message-board discussions.

Accessing the Online Documentation

The Avid ISIS online documentation contains all the product documentation in PDF format. You can access the documentation in the AvidISISDocumentation folder on the Avid ISIS installer kit. You need to download and install Acrobat Reader on your Avid ISIS before you can access the PDF documentation.



You need to download and install Acrobat Reader on your Avid ISIS before you can access the PDF documentation.

To access the online documentation from the installer kit:

1. Insert your Avid ISIS USB flash drive with the Avid ISIS software kit into the USB port.
2. Navigate to the `[USB flash drive]:\AvidISISDocumentation` folder, and double-click the PDF file for the document you want to view.

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1 Avid Network Planning

The purpose of this document is to provide ISIS Administrators with a single reference regarding the implementation, configuration and troubleshooting of all Avid® ISIS qualified Ethernet switches for use as the Avid Production Network (APN) switch. The switches covered in this documented have been qualified or approved by Avid in the configurations presented. However, in order to reduce the complexity of this document, configurations are limited to the qualified APN switches offered by Avid. Most of this information can also be applied to the approved switches not offered by Avid. Avid recommends you refer to the vendor’s documentation for specifics. Switches listed in this document have been qualified or approved in the ISIS 7000, ISIS 5000, and ISIS 2000 environments.

Qualified and Approved ISIS Switches

The following switches have been qualified or approved for the specified Avid ISIS environments.

- Qualified — tested with each major software release.
- Approved — tested once with no subsequent re-testing.

APN Switches Qualified for the ISIS Environment

Switch	ISIS 7000	ISIS 7000 External Expansion Switches (EXS)	ISIS 5000	ISIS 2000
Cisco Catalyst 4948E	✓		✓	
Cisco Catalyst 4948-10GE	✓		✓	
Cisco Catalyst 4900M	✓	✓	✓	✓
Force10 S25N and S25P			✓	
Force10 S60	✓		✓	
Force10 S4810		✓	✓	✓
Foundry/Brocade FESX424 and FESX624	✓		✓	

APN Switches Approved for the ISIS Environment

Switch	ISIS 7000	ISIS 7000 External Expansion Switches (EXS)	ISIS 5000	ISIS 2000
Arista Networks 7048T-A	✓		✓	
Cisco Nexus 7000 series	✓		✓	✓
Cisco Catalyst 4500-X	✓	✓	✓	✓
Cisco Catalyst 6500-E series	✓		✓	✓
Foundry/Brocade SuperX	✓		✓	✓
Foundry/Brocade FESX448 and FESX648	✓		✓	

Most Windows editing clients must use the 1-Gb Intel Pro 1000 PT or PF Ethernet board to connect to all Avid ISIS system. Many onboard Ethernet ports are also suitable, see the *Avid ISIS ReadMe* for client platforms with supported onboard Ethernet ports or specific exceptions. Macintosh clients can use the built-in Ethernet port or Small Tree® PEG1F or PEG2F optical adapters.

Configuration information on the Ethernet switches that are qualified with Avid ISIS shared storage network is provided later in this document. For sample configurations provided in the ISIS software kit, see [“Sample Switch Topologies” on page 107](#). Navigate to \Switch Configuration folder, and select the folder for your model ISIS and switch.

Avid has qualified or approved the following layer 2 and layer 3 switches used in a Zone 2 and Zone 3 configurations.



All Force10 switches ship from Avid pre-configured for an Avid ISIS 5000 environment. You should upgrade your switch to the latest configuration file found in the ISIS software kit. For information on configuring the switches, see [“Dell Force10 Switches” on page 58](#).



When connecting 10 Gb clients in the ISIS 5000 environment, you must enable flowcontrol RX on the 10 Gb switch port. Flow control for both TX and RX is enabled on the ISIS Clients, see “Turning on Flow Control in the Dell Force10 S25 Switch” on page 74.

- Cisco® Catalyst 4900M switch (qualified in the ISIS 7000, 5000, and 2000 environments) can accommodate one or two modules offering a variety of 1 Gb Ethernet and 10 Gb Ethernet ports. (Avid supports both long range (LR) and short range (SR) X2s)
- Cisco Catalyst 4948E switch (qualified in the ISIS 7000 and 5000 environments) contains 48 1-Gb ports and four alternative wired ports that can accommodate optional 1 Gb Small Form-Factor Pluggable (SFP) or 10 Gb Small Form-Factor Pluggable Plus (SFP+) optics.
- Cisco Catalyst 4948-10GE (qualified in the ISIS 7000 environment) contains 48 1-Gb ports and two X2 based 10-Gb ports (Avid supports both LR and SR X2s)
- Cisco Catalyst 4500-X switch (approved in the ISIS 7000, 5000, and 2000 environments) is available in 32- and 16-port versions configured with optional network and uplink modules. The Small Form-Factor Pluggable Plus (SFP+) interface supports both 10 Gigabit Ethernet and 1 Gigabit Ethernet ports.
- Cisco Catalyst 6500-E series switch (approved in the ISIS 7000, 5000, and 2000 environments) can be configured to meet a wide variety of 1 Gb and 10 Gb high-density Ethernet ports while providing high levels of network resilience. Depending on the base unit, there are from 3 to 13 slots with configurations offering SFP, SFP+, and XL support. (Avid supports both LR and SR X2s) This series is ideally suited for enterprise core and aggregation environments.
- Cisco Nexus 7000 series (approved in the ISIS 7000, 5000, and 2000 environments) can be configured to meet a wide variety of combinations of 1 Gb Ethernet and 10 Gb Ethernet connections. Depending on the base unit, there are from 4 to 18 slots that allow for supervisor modules and up to 16 I/O modules offering a variety of ports (including SFP+ with XL option).
- Force10® Networks S25N switch (qualified in the ISIS 5000 environment) containing 24 1-Gb ports on the front, and two slots on the back for 10 Gb XFP modules or 12 Gb stacking modules. The 12 Gb stacking modules allow for interconnecting two S25N switches when more than 24 1 Gb or two 10 Gb client connections are in use.



If using either version of the Force10 S25 switch for 10 Gb client connections, you must enable flow control on the 10 Gb ports of the switch. For instructions, see “Turning on Flow Control in the Dell Force10 S25 Switch” on page 74. Flow control is disabled in the Avid default Force10 S25 switch configuration.

- Force10 Networks S25P switch (qualified in the ISIS 5000 environment) containing 24 optical 1-Gb ports on the front, and two slots on the back for 10 Gb XFP modules or 12 Gb stacking modules. The 12 Gb stacking modules allow for interconnecting two S25P switches when more than 24 1 Gb or two 10 Gb client connections are in use.

- Force10 Networks S60 switch (qualified in the ISIS 7000 and 5000 environments) contains 48 1-Gb ports and two slots for 10 Gb Small Form-Factor Pluggable Plus (SFP+) modules or 24 Gb stacking modules. (One slot is on the front of the switch and the other is on the back.) The 24 Gb stacking modules allow for interconnecting two S60 switches when more than 48 1 Gb or two 10 Gb client connections are in use.



The Force10 S60 switch is only supported in the ISIS 7000 environment when clients are using ISIS Client v3.5 or later software.



There are Force10 S25 switch configuration files in the ISIS v4.0 software kit but that switch is not supported in the ISIS 7000 environment.

- Force10 Networks S4810 switch (qualified in the ISIS 7000, 5000, and 2000 environments) containing 48 dual-speed 1/10 Gb (SFP+) ports (as well as four 40 Gb QSFP+ uplinks not supported in an Avid environment).



The Avid ISIS 5000 Setup Guide includes information on the Force10 Networks S4810 switch. Like all other Force10 switches, the S4810 ships from Avid pre-configured for an Avid ISIS 5000 environment. If you need to reload the Avid S4810 switch configuration file it is available in the Avid ISIS software kit.

- Arista Networks 7048T switch (approved in the ISIS 7000 and 5000 environments) contains 48 1-Gb ports and four SFP+ 10-Gb ports
- Brocade®/Foundry Networks® FastIron® Edge X (FESX) 624 and 424 switches (qualified in the ISIS 7000 and 5000 environments) contain 24 1-Gb ports and two XFP 10-Gb ports (Avid supports both LR and SR XFPs)
- Brocade/Foundry Networks FastIron SuperX switch (approved in the ISIS 7000, 5000, and 2000 environments) with the 8 slot configuration is supported with the dual port 10 Gb card and the 24 port SFP or 10/100/1000 interface cards. The 16 slot version is not supported. The SX800 has redundant management cards without additional 1Gb Ethernet ports, whereas the SuperX has a single management card with 12 Gb Ethernet ports.

Avid has qualified the following external switches (EXS) for linking two individual ISIS 7000 Management Domains using 10 Gb Ethernet connections.

- Cisco Catalyst 4900M switch can be configured to meet a wide variety of combinations of 1 Gb Ethernet and 10 Gb Ethernet connections. The base unit can accommodate one or two modules offering a variety of ports. (Avid supports both LR and SR X2s)
- Cisco Catalyst 4500-X switch is available in 32- and 16-port versions configured with optional network and uplink modules. The Small Form-Factor Pluggable Plus (SFP+) interface supports both 10 Gigabit Ethernet and 1 Gigabit Ethernet ports.
- Force10 Networks S4810 switch (qualified in the ISIS 7000, 5000, and 2000 environments) containing 48 dual-speed 1/10 Gb (SFP+) ports (as well as four 40 Gb QSFP+ uplinks not supported in an Avid environment).

Minimum Supported Switch Firmware and IOS Versions

Manufacturer	Model	Firmware/IOS ^a	Description and Approved Blades
Cisco Catalyst	4900M	Rommon: 12.2(44r)SG (and later ^a) IOS: 12.2 (46)SG (and later ^a)	40 1 Gb (RJ-45), WS-X4920-GB-RJ45 or 8 10 Gb (X2/SC)WS-X4904-10GE 8 10 Gb (X2/SC)
Cisco Catalyst	4500-X	ROM: 15.0(1R)SG6 (and later ^a) IOS: 03.03.00.SG (and later ^a)	32 dual-speed 1/10Gb ports (SFP+) Supervisor: WS-X4516-10GE WS-X4306-GB WS-X4506-GB-T
Cisco Catalyst	C4948E	Rommon: 12.2(44r)SG8 (and later ^a) IOS: 12.2 (54)SG (and later ^a)	48 1-Gb (RJ-45), four 10-Gb (SFP+/LC)
Cisco Catalyst	4948-10GE	Rommon: 12.2(31r)SGA (and later ^a) IOS: 12.2 (25) EWA8 (and later ^a)	48 1-Gb (RJ-45), two 10-Gb (X2/SC)

Minimum Supported Switch Firmware and IOS Versions (Continued)

Manufacturer	Model	Firmware/IOS^a	Description and Approved Blades
Cisco Nexus	6500-E Series		<p>Supervisor: WS-SUP720/WS-F6K-PFC3B WS-X6704-10GE/ WS-F6700-CFC WS-X6708-10GE/WS-F6700-DFC3CXL</p> <p>Due to limited buffering, the following blades only supports direct connected clients and do not support uplinks to additional switches.</p> <p>Supervisor: WS-X6748-GE-TX/WS-F6700-CFC/DFC WS-X6748-SFP/WS-F6700-CFC/DFC</p>
Cisco Nexus	7000 Series	BIOS 3.19.0 (and later ^a) Kickstart 4.2(4) (and later ^a) System 4.2(4) (and later ^a) CMP BIOS 02.01.05 (and later ^a) CMP Image 4.2(1) (and later ^a)	48 1-Gb module (copper) N7K-M148GT-11 32 10-Gb module (optical) N7K-M132XP-12 (only 8 supported running simultaneously due to 4 to 1 oversubscription) N7K-M108x2
Force10 Networks (ISIS 5000 only)	S25N	FTOS 8.3.1.1 (and later ^a)	24 1-Gb (RJ-45), two slots for 10-Gb XFP modules (XFP/LC)
Force10 Networks	S60	FTOS 8.3.3.4 (and later ^a)	48 1-Gb (RJ-45), two slots for modules, two 10-Gb SFP+ ports per module (SFP+/LC)
Force10 Networks	S4810	FTOS 8.3.7.0 (and later ^a)	48 dual-speed 1/10-Gb (SFP+) (four 40 Gb QSFP+ uplinks, not supported in the Avid Environment)
Arista Networks	7048T	Software image 4.8.6 (and later ^a)	48 1-Gb (RJ-45), four 10-Gb (SFP+)
Brocade/Foundry	FESX624	Firmware v07.2.02aT3e3 (and later ^a)	24 1-Gb (RJ-45), 4 1-Gb (SFP), 2 10-Gb (XFP/LC)

Minimum Supported Switch Firmware and IOS Versions (Continued)

Manufacturer	Model	Firmware/IOS^a	Description and Approved Blades
Brocade/Foundry	SuperX ²		This switch require Queue Depth changes. fi-sx4-12-combo-port-management-module fi-sx4-24-port-gig-copper-module fi-sx4-24-port-gig-fiber-module fi-sx4-2-port-10g-module
Brocade/Foundry	RX		RX-BI-MR Management Module RX-BI-SFM3 Fabric Module RX-BI-24C RX-BI24F RX-BI-4XG
Brocade/Foundry (Obsolete)	FESX424	Firmware v02.3.01T3e3 Boot ROM v02.3.01Te6 (and later ^a)	24 1-Gb (RJ-45), 4 1-Gb (SFP), 2 10-Gb (XFP/LC)

a. Later firmware/IOS version should be acceptable but are not tested by Avid.

Default Switch Passwords

It should also be noted that the following default passwords exist in order for one to access enable mode on the switches. The following table lists the passwords for each vendor.

Manufacturer	Model	Password	Comment
Cisco	4900M 4948E; 4948-10GE	Not Set by Default	In order to get into enable mode via a Telnet session you must create an enable password via the serial connection. This can be done in Global Configure Mode by using the “Enable Secret” command.
Force10	S25 S60 S4810	User: avid Password: avid	The S25 switch is only supported with ISIS 5000 environment. The S4810 switch is only supported with ISIS 7000 in dual Management Domains in an External Switch configuration.
Foundry/Brocade	FESX624 FESX424	Not Set by Default	Press Enter to access enable mode.

Redundant Switch Configurations

The following table provides redundant switch configuration examples by ISIS VLAN.

Command	VLAN 10	VLAN 20
Cisco HSRP Switch 1	ip address 192.168.10.2 255.255.255.0 standby ip 192.168.10.4 standby priority 95 standby preempt	ip address 192.168.20.2 255.255.255.0 standby ip 192.168.20.4 standby priority 90
Cisco HSRP Switch 2	ip address 192.168.10.3 255.255.255.0 standby ip 192.168.10.4 standby priority 90	ip address 192.168.20.3 255.255.255.0 standby ip 192.168.20.4 standby priority 95 standby preempt
Cisco GLBP Switch 1	ip address 192.168.10.2 255.255.255.0 glbp 110 ip 192.168.10.4 glbp 110 preempt	ip address 192.168.20.2 255.255.255.0 glbp 120 ip 192.168.20.4 glbp 120 priority 90
Cisco GLBP Switch 2	ip address 192.168.10.3 255.255.255.0 glbp 110 ip 192.168.10.4 glbp 110 priority 90	ip address 192.168.20.3 255.255.255.0 glbp 120 ip 192.168.20.4 glbp 120 preempt
Foundry/Brocade VRRPE ^a Switch 1	ip address 192.168.10.2 255.255.255.0 ip vrrp-extended vrid 10 backup priority 120 advertise backup ip-address 192.168.10.4	ip address 192.168.20.2 255.255.255.0 ip vrrp-extended vrid 20 backup priority 110 advertise backup ip-address 192.168.20.4
Foundry/Brocade VRRPE Switch 2	ip address 192.168.10.3 255.255.255.0 ip vrrp-extended vrid 10 backup priority 110 advertise backup ip-address 192.168.10.4	ip address 192.168.20.3 255.255.255.0 ip vrrp-extended vrid 20 backup priority 120 advertise backup ip-address 192.168.20.4

a. Foundry/Brocade VRRPE must also specify the following Global Configuration: router vrrp-extended.

Switch Vendor Commands

The following table provides a few command similarities and differences between vendors.


Command	Force10	Cisco	Foundry/Brocade
Entering Enable Mode	en	en	en
Entering Global Config Mode	conf t	conf t	conf t
Enabling IP Routing	ip routing	ip routing	Automatic if more than one router interface is defined
Changing IP addresses	New IP address automatically replaces old	New IP address automatically replaces old	You must remove the old IP address first using the “no ip address” command

Default Switch Configurations

Avid includes switch configuration files outlined in [“Sample Switch Topologies” on page 107](#). You can load and modify one of the configurations provided in the software kit to create a switch configuration file compatible with your environment. These configurations can be applied using the procedures outlined in this document or by vendor. The configuration files provided in the ISIS software kit have a provision for one port to connect to the house network for Zone 4 support. Those port allocations are shown by zone in the following table.

Model	VLAN 10 Ports	VLAN 20 Ports	Zone 3 VLAN 30 Ports	VLAN 40 Ports Zone 4 Test port	House Network Uplink
Cisco Catalyst 4900M	2/1-2/20, 1/1-1/4	3/1-3/16, 1/5-1/7	3/17-19, 3/20		1/8
Cisco Catalyst 4948E Cisco Catalyst 4948-10GE	1 – 24	25 – 46		47	48
Foundry/Brocade FESX624 and FESX424 2XG	1 – 12	13 – 22		23	24

The following table provides information on the available ports and connections.

Model	Rack Units	1 Gb Ports	10 Gb Ports	Mgmt. Ports	Comments
Cisco Catalyst 4900M	2	Up to 40 RJ-45	8 x X2 (SC) Base Up to 8 x X2 uncontented 1:1 Up to 16 x X2 contented 2:1 (cannot connect 2:1 ports to ISIS)	2 RJ-45 (one serial, one Ethernet)	Avid Supports both SR (850 nm) and LR (1310 nm) X2s in 10 Gb ports. Ethernet Mgmt. Port used in Rommon mode only.
Cisco Catalyst 4948E	1	48 RJ-45	2 SFP+ (LC)	2 RJ-45 (one serial, one Ethernet)	Avid Supports both SR (850 nm) and LR (1310 nm) X2s in 10 Gb ports. The 4 optical ports can be used independently as 10 Gb or 1 Gb with SFP+ or SFP respectively, The connector physical presentation is LC
Cisco Catalyst 4948-10GE	1	48 RJ-45	2 X2 (SC)	2 RJ-45 (one serial, one Ethernet)	Avid Supports both SR (850 nm) and LR (1310 nm) X2s in 10 Gb ports.
Force10 S4810	1	48 RJ-45	48 SFP+ (LC)	Custom RJ-45	Avid Supports both SR (850 nm) and LR (1310 nm) SFP+ in 10 Gb ports. The four QSFP+ uplinks are not used.  <i>ISIS 7000 only supports this switch as an External Expansion Switch.</i>
Foundry/Brocade FESX624	2	24 RJ-45 4 SFP (LC)	2 XFP (LC)	1 DB-9 serial	Avid Supports SR (850 nm) and LR (1310 nm) XFPs in 10 Gb ports. Optical 1 Gb SFP Ports 1F – 4F can be used in place of RJ-45 Ports 1 – 4.

Model	Rack Units	1 Gb Ports	10 Gb Ports	Mgmt. Ports	Comments (Continued)
Foundry/Brocade FESX424 2XG	2	24 RJ-45 4 SFP (LC)	2 XFP (LC)	1 DB-9 serial	Avid Supports SR (850 nm) and LR (1310 nm) XFPs in 10 Gb ports. Optical 1 Gb SFP Ports 1F – 4F can be used in place of RJ-45 Ports 1 – 4.


ISIS 7000 External Switches

ISIS v2.4 introduced support for expanding the number of Engines in an ISIS 7000 configuration from a maximum of 12 Engines up to 24 Engines. This is accomplished by combining two ISIS stacks (referred to as Management Domains) under one ISIS file system. When building an ISIS that is greater than 12 Engines, two External Expansion Switches (EXS) are needed, one EXS per VLAN that interconnects each Management Domain.

The two stacks are interconnected via 10 Gb links (link aggregation) to the EXS switch. Each 10 Gb link can provide 600 MB/s of bandwidth full duplex. This is the maximum bandwidth an ISS can support.



Up to eight EXS 10 Gb aggregated links (configured as two, four member aggregated links) are supported between the switch and ISIS 7000 Management Domain.



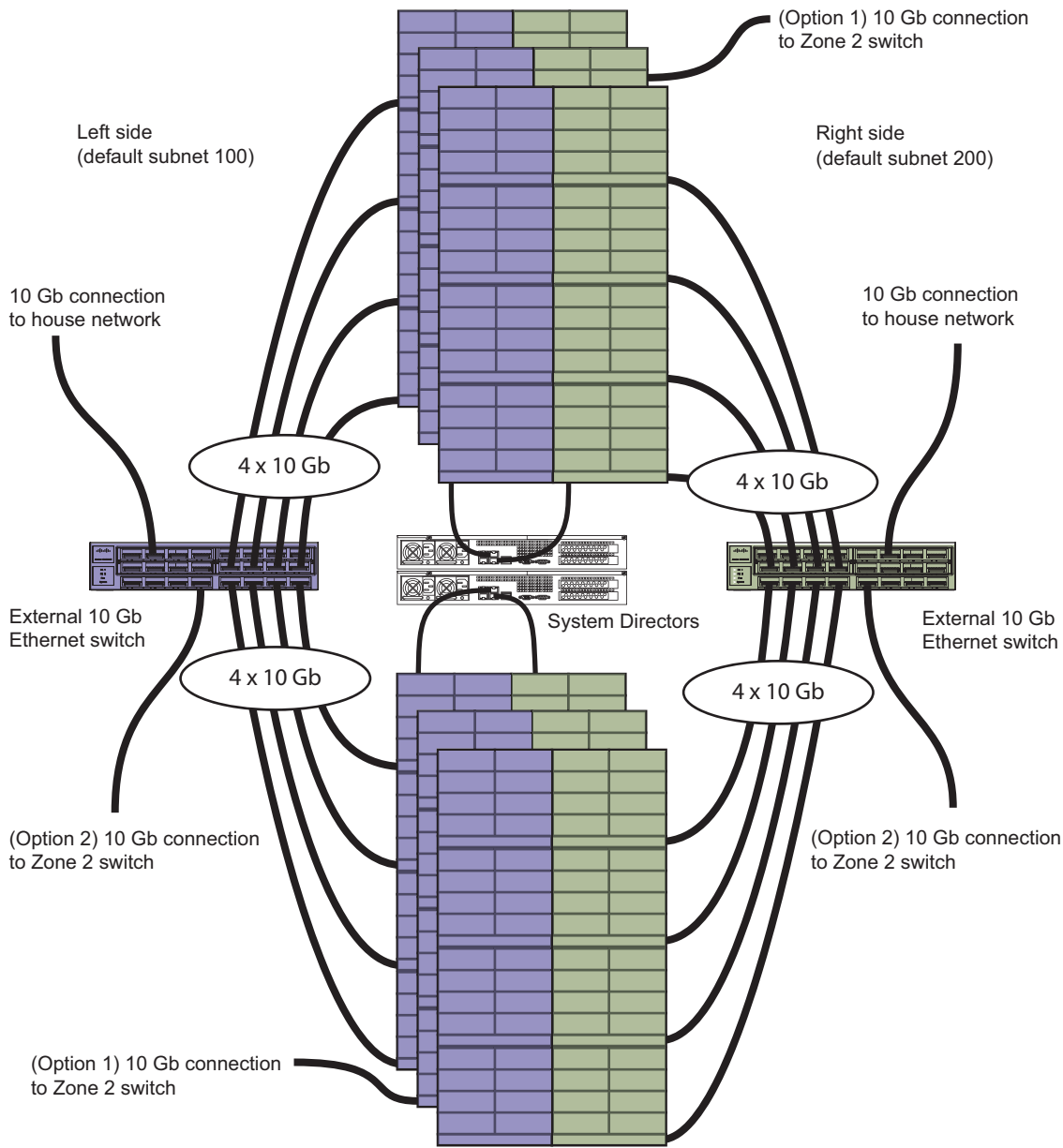
If you plan to utilize 600 MB/sec of bandwidth on the links to the EXS then you should not use any 1 Gb connections as uplinks as you would exceed per switch bandwidth. You should plan your client bandwidth allocation carefully so as to not oversubscribe a segment of the network.

Each EXS is configured with 2 X 4 port groups of aggregated 10 Gb links. Each group connects to a VLAN on one of the Management Domains. For the sample configurations the first 8 ports of the switch are used to build the 2 X 4 port groups. The following two switches are qualified as EXS.

- Force10 S4810: the interface ports are TenGigabitEthernet 0/0 through 0/7
- Cisco 4900M: the interface ports are TenGigabitEthernet 1/1 through 1/8

Each stack, regardless of the number of Engines, is configured into two subnets. The following illustration shows the division, and the 10-Gb Link Aggregation used to link the two Management Domains. You can connect the right and left VLANs to the Zone 2 switch using either the 10 Gb ports on the Engine or EXS switch as shown as Option 1 and Option 2 (respectively) in the illustration.

Two Stack Configuration — Example



Switch Redundancy

The ISIS 7000 switch Configuration E file (found in the ISIS software kit), outlines the redundant APN switch configuration, see [“Configuration E \(ISIS 7000\)” on page 114](#). This is a highly recommended and common configuration in an ISIS environment. In this configuration VRRP, VRRP-E, HSRP or GLBP (depending on the switch vendor and firmware version) is used between the redundant ISIS VLANs, while a routing protocol like RIP or OSPF is used on the uplink to the “House” network. For specific configuration examples by protocol see [“Redundant Switch Configurations” on page 19](#).

For the Foundry/Brocade based configurations, Avid has only tested VRRP-E. For the Cisco based configurations HSRP and GLBP have been tested. For Cisco, Avid has found GLBP to be the best performer. However, GLBP is not offered in all switch models and HSRP may be the only option.

Avid has only tested OSPF between the APN and House Uplink. It was found to provide the fastest repair time when failures were introduced into the network. Recovery times vary depending on the type and size of your network.

ISIS 7000 Network Zone Configurations

All clients in the shared storage network are classified by zones, depending on how they connect to the network. The following list defines the ISIS clients in each network layer by their zone classification. Zone terminology does not apply to other clients such as Interplay Central.



A System Director must be attached to both subnets, but can only be attached once to each subnet.

- Zone 1 Client — Connected to ISIS VLANs via an ISS 1 Gb or 10 Gb port (direct connect)
- Zone 2 Client — Connected to ISIS VLANs via a 1 Gb or 10 Gb port on an Avid qualified layer-2 switch (non-routed)
- Zone 3 Client — Connected to an Avid qualified layer-3 switch (routed) with known Quality of Service (QoS); traffic routed to ISIS (one hop) and load-balanced across ISIS VLANs (approximately a 60/40 ratio)
- Zone 4 Client — Connected to the house network using a switch with unknown QoS; traffic routed to Avid ISIS (measured by the number of hops) and load-balanced across ISIS VLANs (approximately a 60/40 ratio)



Clients which can connect to one zone can run in any lower-numbered zone — for example, a Zone 3 client can also run as a Zone 2 or Zone 1 client.

The following four examples show different types of Avid ISIS 7000 configurations.

ISIS 7000 Zone 1 Client Configuration (Direct Connect)

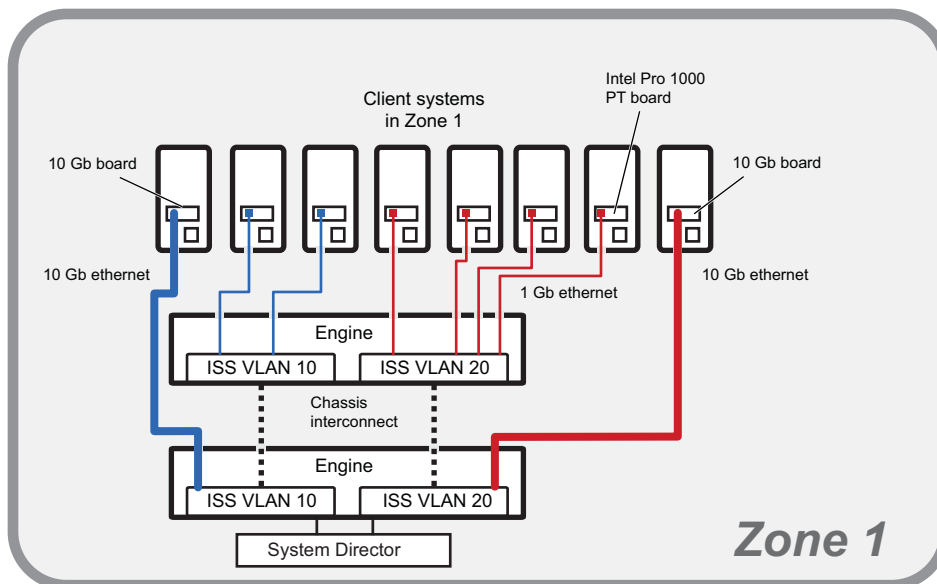
Any client that is connected directly to an ISIS is considered a Zone 1 or direct connected client. Each Integrated Switch Blade (labeled ISS2000) has a total of eight, 1 Gb Ethernet ports and one 10 Gb Ethernet port. A single Engine has the capacity to support 18 clients or servers, including any ports that are to be used by the System Director(s). The total number of 1 Gb ports in Zone 1 is based on the number of Engines and System Directors in the configuration.



Connect TransferManagers and AirSpeed servers to Zone 1 or Zone 2.

A Zone 1 (direct connect) configuration consists of a group of clients connected directly to the 1-Gb and 10-Gb connections of the ISS in the Engine. The System Director also connects to both subnets via both ISS modules using a 1-Gb port.

Avid ISIS 7000 Zone 1 Network Configuration

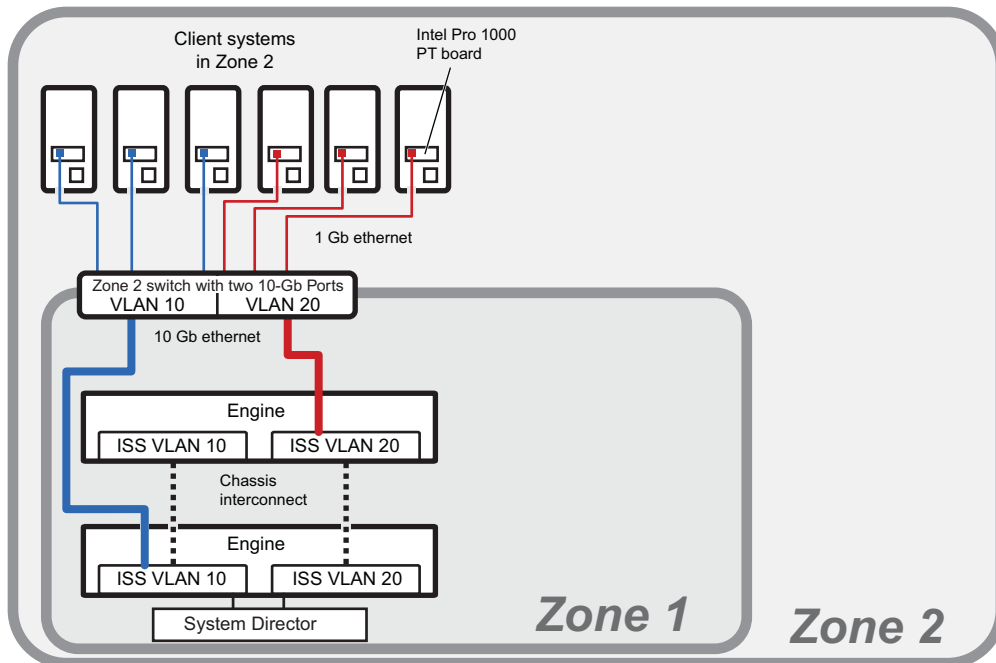


ISIS 7000 Zone 2 Client Configuration (Indirect Connect)

There is support for external switches connected through the 10-Gb port on each ISS. Clients that are connected to an external switch are referred to as Zone 2 clients and have a layer 2 relationship connection to ISIS. For a list of supported switches, see the *“Qualified and Approved ISIS Switches”* on page 12.

A Zone 2 (indirect connect) configuration consists of group of clients connected to an Ethernet switch with a 10-Gb port connected to an ISS located in the Engine. The System Director also connects to both subnets via both ISS modules using a 1-Gb port. Depending upon the switch configuration, each client shown connected to the external switch is connected to one of the two subnets through one of the two 10-Gb connections.

Avid ISIS 7000 Zone 2 Network Configuration



The 10-Gb ports connected to the ISIS are also serving as uplinks to the ISIS for clients on either VLAN. Each VLAN on the switch is connected to the appropriate VLAN in the shared storage network using the 10-Gb port.

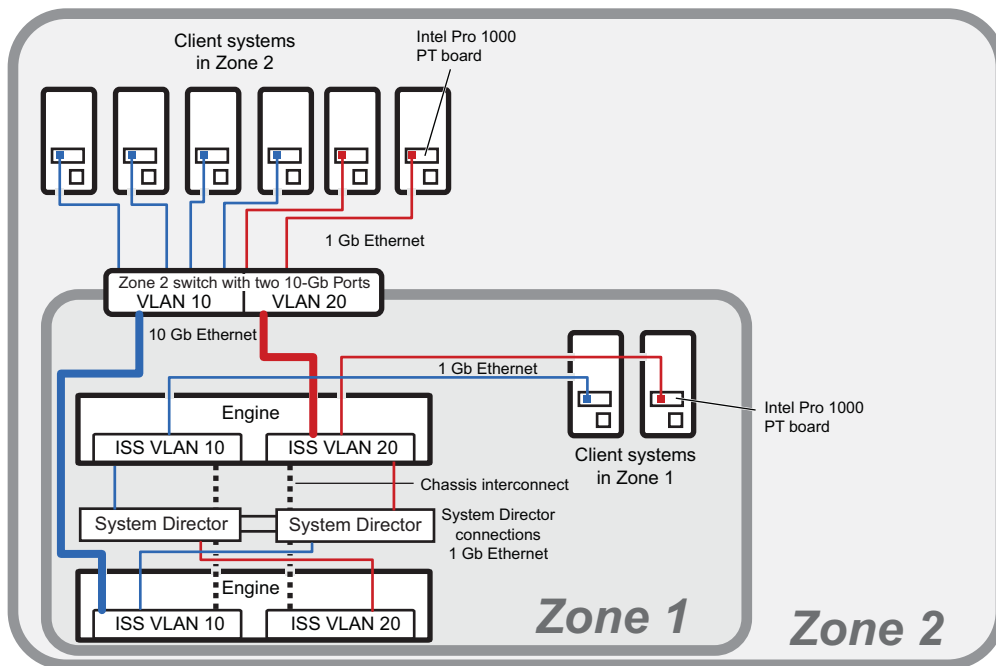
Client count can be scaled according to the number of switches and available switch ports.

ISIS 7000 Zone 1 and Zone 2 Client Configuration

The number of ports available on the ISS (Zone 1) makes it necessary to add another layer of clients through a qualified network switch to create a (Zone 2) in the ISIS shared storage network.

A mixed configuration (Zone 1 and Zone 2) consists of clients connected directly and indirectly through ports on the Engine's ISS. The following illustration shows two System Directors that connect to the Engine via two separate Zone 1 ISS 1-Gb ports for use as a redundant System Director in case of a failure. Both System Directors also connect to each other through the onboard Ethernet connections to monitor if one of the System Director fails.

Avid ISIS 7000 Zone 1 and Zone 2 Mixed Network Configuration



Although it is not shown in the previous diagram, to ensure high availability, whenever possible, the System Directors should be connected to two different subnets through two different Engines.

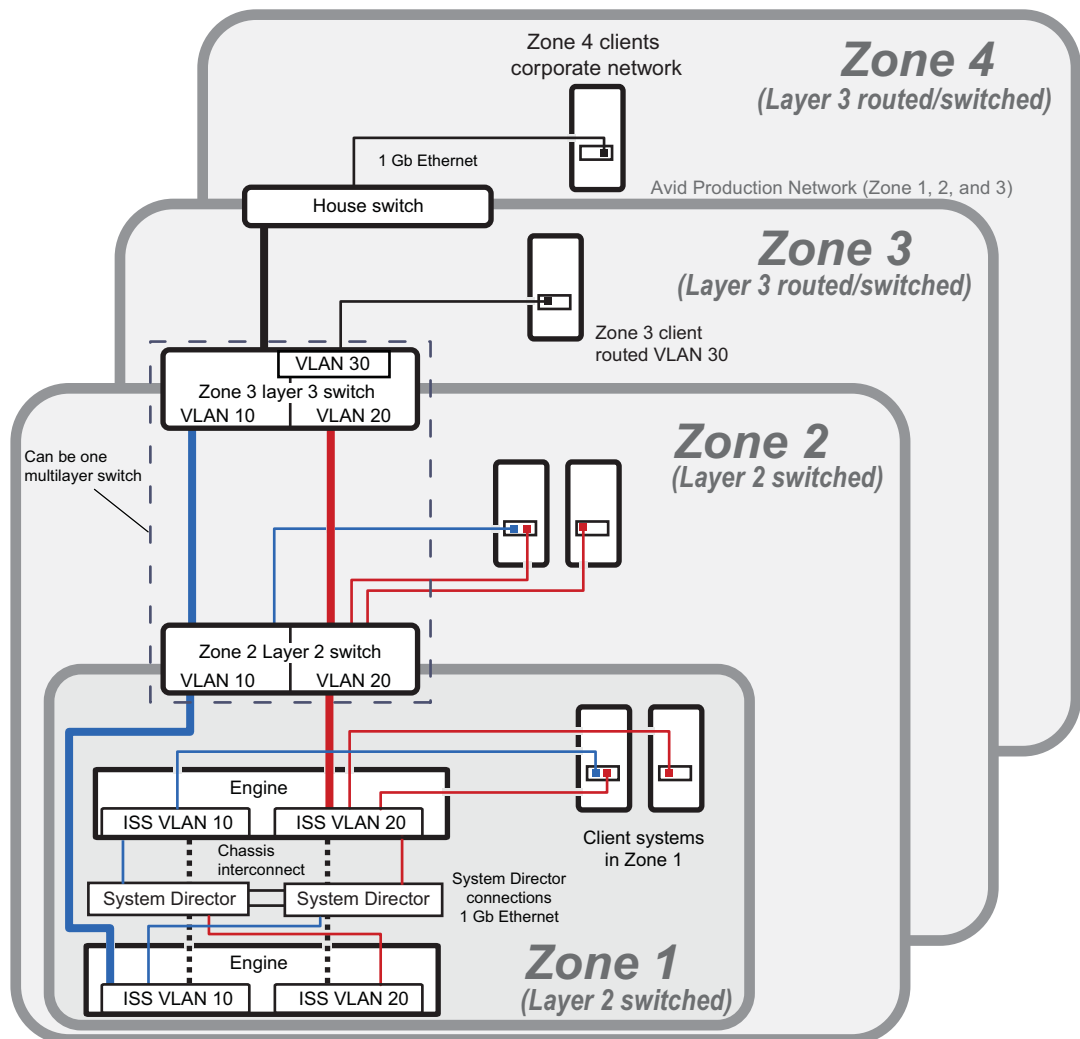
ISIS 7000 Zone 3 and Zone 4 Client Configuration

A Zone 3 (indirect connect) configuration consist of a group of clients connected to an Avid qualified layer-3 switch (routed) with known Quality of Service (QoS); traffic routed to ISIS (one hop) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

A Zone 4 (indirect connect) configuration consists of group of clients using an Ethernet switch with unknown QoS; traffic routed to Avid ISIS (measured by the number of hops) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

The house switch should have uplinks to the Avid Production Network through an Ethernet switch that contains a 10-Gb port connected to an ISS located in the Engine. The System Director connects to the both subnets via both ISS modules using a 1-Gb Zone 1 port.

Avid ISIS 7000 Zone 3 and Zone 4 Network Configuration



Client Connection Speed to ISIS 7000

The ISS in the ISIS 7000 Engine supports any combination of 1 Gb UTP and 10 Gb optical clients (Zone 1). The ISS does not negotiate at any rate below 1 Gb. Zone 2 and Zone 3 also support 1 Gb and 10 Gb client connections.

ISIS 7000 Link Aggregation Support

A link aggregation configuration from the ISS ports to the qualified or approved Avid Production Network switch supports Zone 2, Zone 3, and Zone 4 clients.

ISIS 5000 Network Zone Configurations

The Avid workgroup uses an Avid ISIS to provide clients access to Avid ISIS workspaces (shared folders) over a 1 Gb Ethernet network (see [“Avid ISIS 5000 Infrastructure — Clients with One or Two Switches”](#) on page 32 and [“Avid ISIS 5000 Infrastructure — with Optional Storage”](#) on page 33). You can have several workgroups at your site, each accommodating multiple Ethernet clients. The following sections define the ISIS clients in each network layer by their zone classification. Zone terminology does not apply other clients such as Interplay Central.



When connecting 10 Gb clients in the ISIS 5000 environment, you must enable flowcontrol RX on the 10 Gb ports in the ISIS 5000 switches, see [“Turning on Flow Control in the Dell Force10 S25 Switch”](#) on page 74.

ISIS 5000 Switch Consideration

Several Avid ISIS Ethernet client connection options are listed as follows. See the *Avid ISIS ReadMe* for the latest list of qualified Ethernet switches

- Up to four clients can connect directly into the Intel Pro network ports (1, 3, 4, and 6) on the rear of the System Director (see [“ISIS 5000 Zone 1 Client Configuration \(Direct Connect\)”](#) on page 30).
- Up to eight clients can connect directly to a single Engine configuration when using the built-in Intel Pro network ports and when the optional Quad Port 1 Gb Ethernet adapter is installed (ports 8, 9, 10, and 11).
- 10-Gb clients connect into a 10-Gb port on a qualified switch or can connect directly into the ISIS 5000 System Director 10-Gb port on a switch-less configuration. You can have one 10-Gb client per ISIS 5000 Engine. For example, in a six Engine configuration you can have six 10 Gb clients.).

- Up to 20, 1-Gb Ethernet clients are supported on the Force10 S25 Ethernet switch using four 1-Gb connections to the System Director. This is nonblocking gigabit Ethernet switch (see [“ISIS 5000 Zone 2 Configuration \(System Director and Switch 1 Gb Connections\)”](#) on page 32).
- Up to 24, 1-Gb Ethernet clients are supported on the Force10 S25 Ethernet switch using a 10-Gb connection to the System Director (see [“ISIS 5000 5000 Zone 2 Configuration \(System Director and Switch 10 Gb Connections\)”](#) on page 33).
- Up to 44, 1-Gb Ethernet clients are supported on the Force10 S60 Ethernet switch using four 1-Gb connections to the System Director.
- Up to 47, 1-Gb Ethernet clients are supported on the Force10 S4810 Ethernet switch using a 10-Gb connection to the System Director.
- Up to 48, 1-Gb Ethernet clients are supported on the Force10 S60 Ethernet switch using a 10-Gb connection to the System Director.
- Up to 44, 1-Gb Ethernet clients are supported across two stacked Force10 S25 Ethernet switches using four 1-Gb connections to the System Director. (20 clients in the first Force10 S25 switch, 24 on the second). These switches are stacked using a 12 Gb stacking connection.
- Up to 48, 1-Gb Ethernet clients are supported across two stacked Force10 S25 Ethernet switches using a 10-Gb connection to the System Director. (24 clients in the first Force10 S25 switch, 24 on the second, two ports unused). These two switches are stacked using a 12 Gb stacking connection.
- Up to 90, 1-Gb Ethernet clients are supported with the Force10 S4810, Cisco 4900, and Cisco 4948-10GE Ethernet switches.

ISIS 5000 Zone 1 Client Configuration (Direct Connect)

The Avid ISIS 5000 direct connect configuration provides access to shared workspaces by connecting up to nine clients directly into a single ISIS 5000 Engine. The following illustration shows the ISIS 5000 Engine rear panel with optional Quad Port 1 Gb Ethernet adapter board installed and the Myricom 10 Gb Ethernet board (shipped installed in the ISIS 5000-32 Engine). Depending if you have installed the optional Quad Port 1 Gb Ethernet adapter board, four or eight direct connect 1 Gb clients are available. The Myricom 10 Gb Ethernet board offers one 10 Gb direct connect client.



You cannot mix directly connected clients (Zone 1) with a switch configuration as described in a Zone 2 and greater configurations.

Direct connect options include:

- The ISIS 5000-32 and ISIS 5000-16 Engines both support up to eight 1 Gb clients directly connected to the built-in Intel Pro 1000 Ethernet ports and when using the optional Quad Port 1 Gb Ethernet adapter board. The built-in Intel Pro 1000 ports are the four outside ports (labeled 1, 3, 4, and 6). The Quad Port Ethernet boards are not labeled but are ports 8 to 11 from top to bottom.
- The Quad Port 1 Gb Ethernet adapter board does not ship installed in either the ISIS 5000-32 or the ISIS 5000-16 Engines. This optional board is only supported in single Engine direct connect configurations when you want 5 to 8, 1 Gb clients connected to the ISIS Engine.



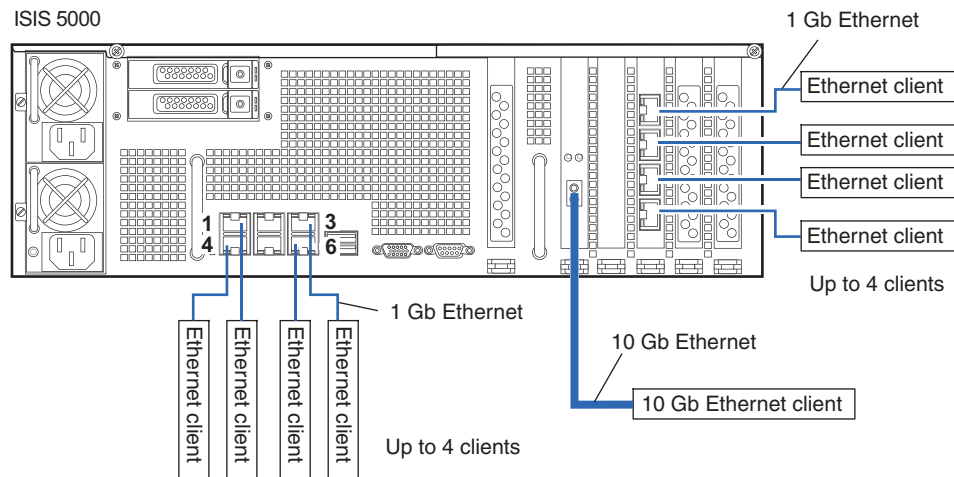
The Quad Port 1 Gb and 10 Gb Ethernet adapter boards are options in the ISIS 5000-16 Engine. For instructions on installing the Ethernet adapter boards, see the Avid ISIS 5000 Setup Guide.

- The Myricom 10 Gb Ethernet board is shipped installed in the ISIS 5000-32 Engine. This board is the 10 Gb connection for configurations with multiple ISIS 5000 Engines or for a single 10 Gb client in a direct connect configuration. This is an optional adapter board in the ISIS 5000-16 Engine.



Avid ISIS 5000 direct connect configurations do not support dual-link client connections or Avid Interplay environments.

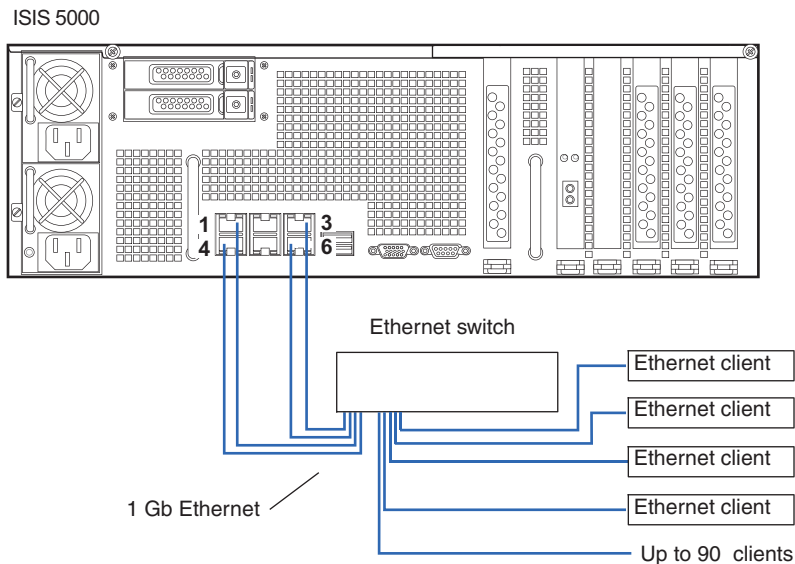
Avid ISIS 5000 Infrastructure — Direct Connect Clients



ISIS 5000 Zone 2 Configuration (System Director and Switch 1 Gb Connections)

A single ISIS Engine can connect to a switch using the four Intel Pro 1000 1 Gb Ethernet ports (1, 3, 4, and 6) on the rear of the Engine. When using a single Engine, that Engine must be configured as the System Director. Clients access workspaces on the System Director through the Ethernet switch. If any of the four Ethernet port connections to the switch fails, the Avid ISIS continues to operate. Clients can continue to access workspaces through the switch even when only one Ethernet port is connected to the System Director. This is not an approved configuration, but a safeguard if the other Ethernet connections are lost. If you stack or cascade switches, you can connect up to 90, 1-Gb Ethernet clients.

Avid ISIS 5000 Infrastructure — Clients with One or Two Switches



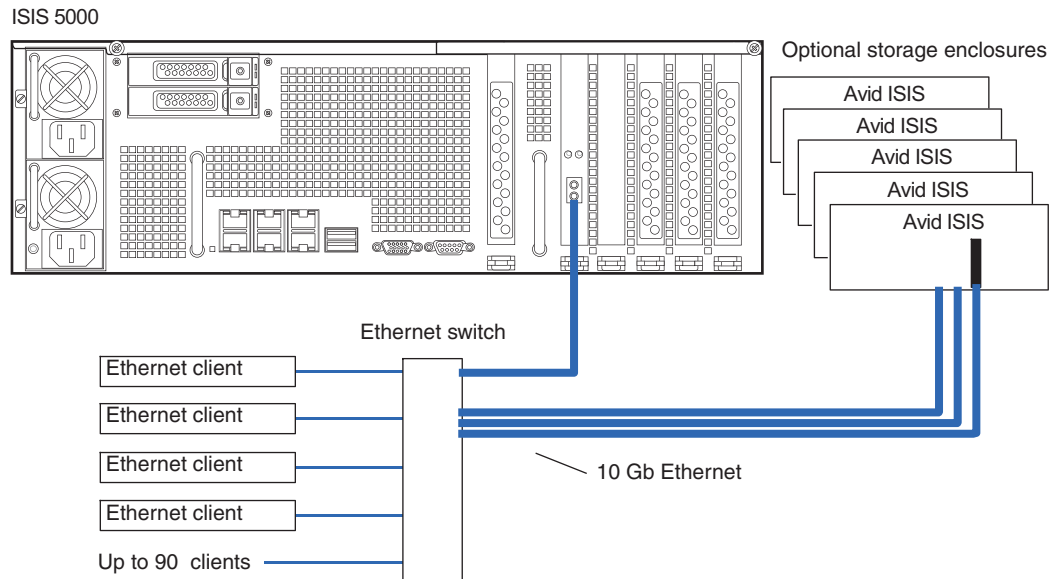
ISIS 5000 5000 Zone 2 Configuration (System Director and Switch 10 Gb Connections)

A 10 Gb connection between your Engine and switch allows you setup the switch and clients a greater distance away from the Avid ISIS system. When using a single Engine, that Engine must be configured as the System Director and can use either the 1 Gb ports or 10 Gb port to connect to the switch. You can use the 10 Gb port in the Engine for a single or multiple Engine configuration. When using multiple Engines, you are required to connect the System Director and other Engines to the switch using the Engines' 10 Gb ports. A stacked or cascaded switch configuration allows you to connect up to 90 1-Gb Ethernet clients.



The 10 Gb board is an option in the ISIS 5000-16 Engine. For instructions on installing the 10 Gb Ethernet adapter board, see the Avid ISIS 5000 Setup Guide.

Avid ISIS 5000 Infrastructure — with Optional Storage



ISIS 5000 Zone 3 and Zone 4 Client Configuration

A Zone 3 (indirect connect) configuration consist of a group of clients, connected to an Avid qualified layer-3 switch (routed), with known Quality of Service (QoS); traffic routed to ISIS (one hop) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

A Zone 4 (indirect connect) configuration consists of a group of clients, using an Ethernet switch with unknown QoS; traffic routed to Avid ISIS (measured by the number of hops) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

ISIS 2000 Network Zone Configurations

ISIS 2000 systems typically are integrated with ISIS 7000 or ISIS 5000 environments. The ISIS 2000 System Director and ISIS 2000 Engine are connected to ISIS 7000 or ISIS 5000 switches that have been configured with a separate VLAN on the Zone 2 switch. See your site network administrator for assistance with configuring the separate VLAN on your switch. The following sections defines the ISIS clients in each network layer by their zone classification. Zone terminology does not apply other clients such as Interplay Central.

ISIS 2000 Zone 1 Client Configuration (Direct Connect)

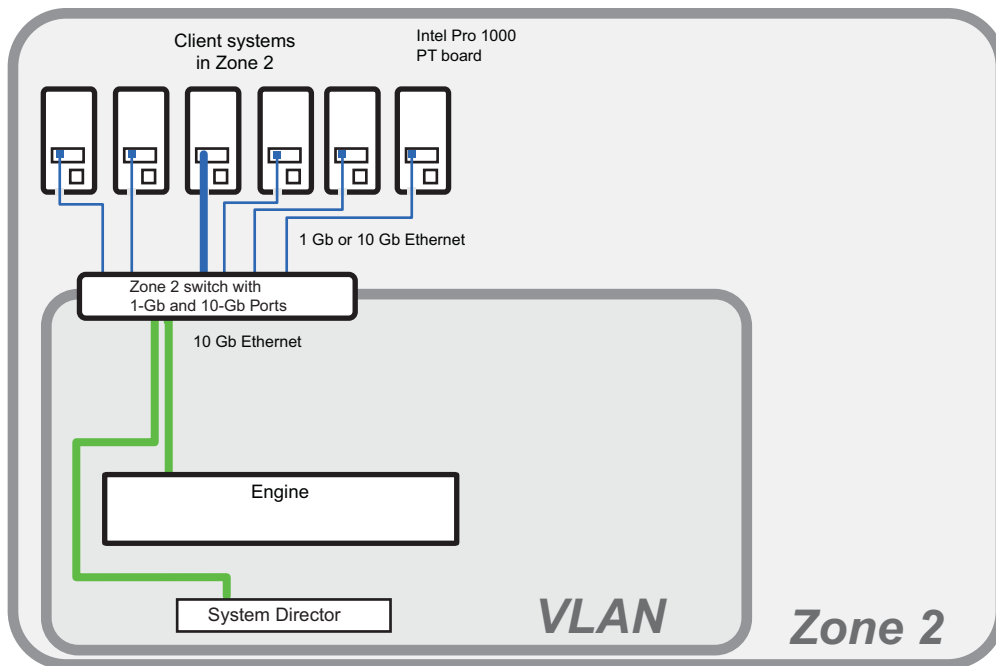
The ISIS 2000 does not provide any client connections directly to the Engine or System Director. Client connections are only available through a switch.

ISIS 2000 Zone 2 Client Configuration (Indirect Connect)

Clients that are connected to a switch are referred to as Zone 2 clients. Zone 2 clients are not routed. For a list of supported switches, see the *“Qualified and Approved ISIS Switches” on page 12.*

A Zone 2 configuration consists of a group of clients, connected to an Ethernet switch with a 10-Gb port connected to the ISIS 2000 Engine. The System Director also connects to the switch using a 1-Gb port or 10-Gb port. Each client connects to the Zone 2 switch using either a 1 Gb or 10 Gb connection.

Avid ISIS 2000 Zone 2 Network Configuration



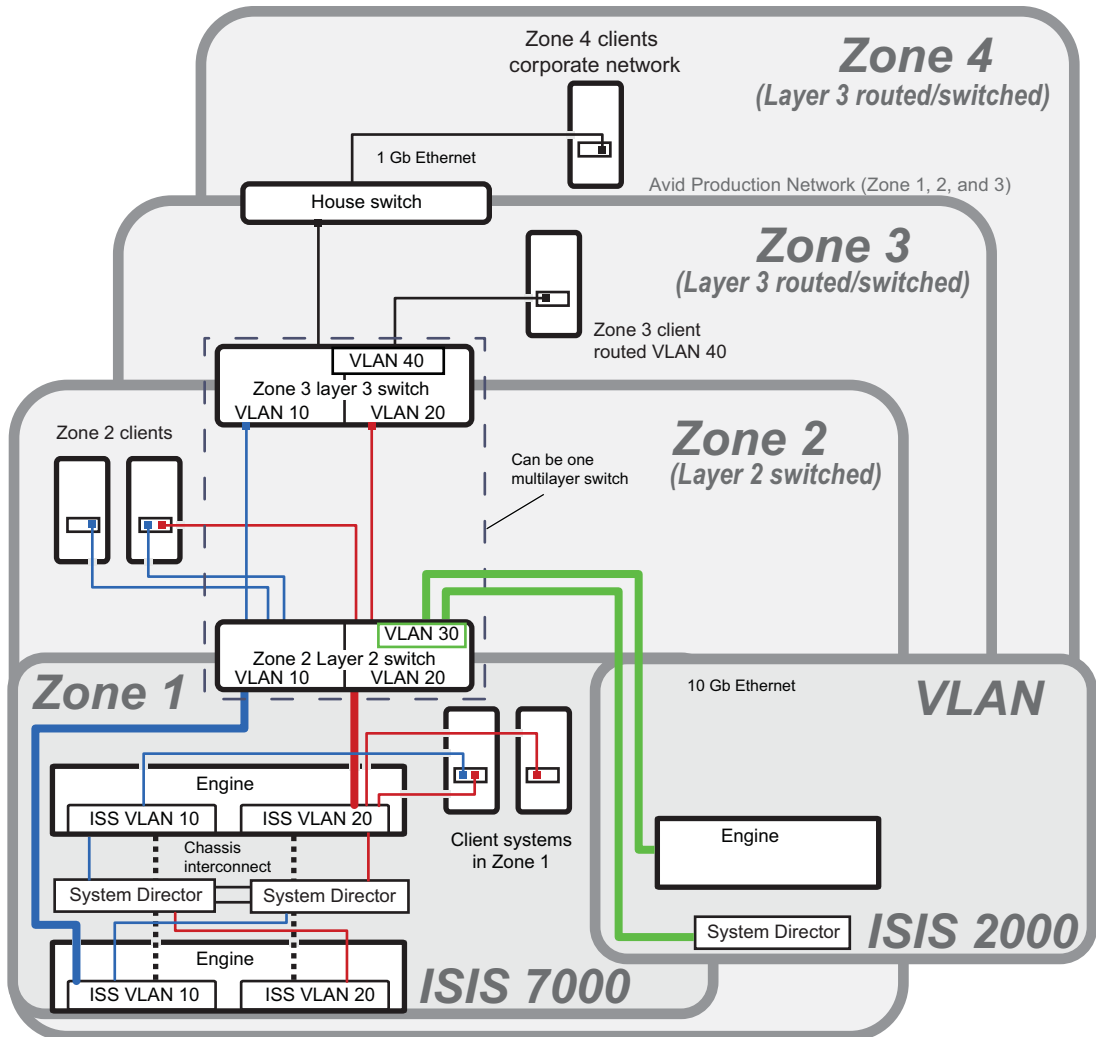
ISIS 2000 Zone 3 and Zone 4 Client Configuration

A Zone 3 (indirect connect) configuration consist of a group of clients, connected to an Avid qualified layer-3 switch (routed), with known Quality of Service (QoS); traffic routed to ISIS (one hop) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

A Zone 4 (indirect connect) configuration consists of a group of clients, using an Ethernet switch with unknown QoS; traffic routed to Avid ISIS (measured by the number of hops) and load-balanced across ISIS VLANs (approximately a 60/40 ratio).

The house switch should have uplinks to the Avid Production Network through an Ethernet switch that contains a 10-Gb port connected to the Engines. The ISIS 2000 System Director also connects to the switch using a 1-Gb port or 10-Gb port. The ISIS 2000 can connect to the same APN switches as the primary ISIS 7000 or ISIS 5000, but must use a different subnet to other ISIS storage systems.

Avid ISIS 2000 Zone 3 and Zone 4 Network Configuration



Network Considerations

You need to carefully plan for space, environmental, and power requirements for your Avid hardware. This section contains topics related to setting up your an Avid network environment.

Computer Names

A hostname must comply with RFC 952 standards. For example, you cannot use an underscore in a hostname. For more information, see “Naming Conventions in Active Directory for Computers, Domains, Sites, and OUs” on the Microsoft Support Knowledge Base.

Verify Entries on the DNS Server

Make sure that you correct any errors in DNS entries for name to IP resolution. The Avid network can become sluggish and unstable if there are incorrect entries in the DNS server for any of the computers in the Interplay environment. Symptoms include excessive CPU usage by the Interplay Framework Lookup service and Interplay Diagnostics. The tree view in the Interplay Service Configuration or Health Monitor may also fail to populate if there are incorrect DNS entries.

Configure the DNS Server to Support Reverse Lookup

Ensure that the DNS server is configured to support Reverse Lookups. If DNS is not configured for Reverse Lookup, Interplay Framework cannot resolve IP addresses to host names. Symptoms include; tree views fail to populate in the Interplay Service Configuration, Interplay Diagnostics, and Health Monitor.

Non-DNS Environments

In a non-DNS environment you must configure a host file on all systems, including Avid Low Res Encode systems. This is necessary so that the Interplay Framework can list the systems in its client applications such as the Interplay Service Configuration or Health Monitor.

Computers with Multiple Network Interfaces

Computers that have multiple network interfaces in use must be entered in DNS so that all IP addresses have the exact same hostname.

If you have multiple network interfaces on a computer and one is not used, use the Device Manager to disable the interface. If not, the computer might have problems communicating with the Interplay Framework Multicast Repeater. If multiple network interfaces are used, you should adjust the binding order and local specific routes to insure the intended operation. Use the Advance setting the Network adapter properties to change the priority order on the network interfaces.

Configuring an Avid Shared Storage System

On an Avid Production Network, if your network extends outside of ISIS Zone 1 and Zone 2, you must configure a Layer 3 switch to route between subnetworks.

Know Where Your Subnets Are on the Network

Create a system diagram that identifies the subnets on your Avid network environment. Avid recommends you use Classless Inter-Domain Routing (CIDR) IP ranges of contiguous addresses instead of non-contiguous ranges VLAN 16, 17, 18, 19.

Time Synchronization

If you already have a system in place to maintain Time Sync on your network, you can continue to use that system. Avid Interplay provides the Interplay Framework Time Synchronization service to perform the same task. Avid has created a detailed guide on synchronizing many Avid products. Search for “A Guide to Time Synchronisation for Avid Interplay Systems” posted on the Avid Knowledge Base at www.avid.com/US/support.

The Avid Time Synchronization Service enables time synchronization between different machines in a workgroup. The Time Synchronization Service can operate in either Master mode or Slave mode. In Master mode, the service retrieves a reference time from a configured time source and redistributes it to the Slave services within the workgroup. The time source can be the local PC clock, an NTP server, or a timecode card installed in a server, such as the CaptureManager server. In Slave mode, the Time Synchronization Service listens for time notifications from the workgroup and (optionally) sets the local PC clock to match.

It is important to use only one time synchronism mechanism to set the local PC clocks in the Interplay environment. If a Time Synchronization Slave service is configured to set the local PC clock and it detects that some other mechanism (such as Windows 32 Time Services) changes the local clock, then the Time Sync Slave service will disable itself to avoid the local clock from jumping back and forth. The Time Sync slave will also post a Warning in the Health Monitor.

TFTP

Copy firmware and configuration files from the Host to the switch using a TFTP application. You can find several on the Internet. The most common application used at Avid is called TFTP32.exe. You can download a copy of this program at the following Web link: <http://tftpd32.jounin.net/>.

When configuring the TFTP application makes sure that the IP address of the Server Interface is on the same subnet as the switch with which you are attempting to communicate. Also, make sure that the files you are trying to transfer are in the directory designated as the root for the TFTP application. This is sometimes referred to as the Base Directory.



Make sure the firewall settings of the device permit incoming unsolicited use of the UDP port 69 used by the TFTP.

Network and Switch Troubleshooting

The following sections include some suggestions that might help you troubleshoot the switch or clients' connections to the switch.

Ping and Tracert Commands

Ethernet networking is the backbone for the Avid ISIS workgroup. If your Ethernet network is not performing properly, it will affect your workgroup. The following sections describe how to use two commands, ping and tracert, to troubleshoot your network.

Ping

You can use the ping command to confirm that the physical and logical aspects of your network are configured correctly. *Physical* aspects include network interface card, cables, and Ethernet switches. *Logical* aspects include IP addresses, subnet masks, and routing.

Ping works by sending a packet over the network from an originating host to a destination host. The destination host receives the packet and sends a response packet over the network to the originating host. If the originating host receives the response packet, it is a good indication that the network is configured correctly.

In the ISIS environment you can use the PathDiag tool to do multiple pings using Network Connectivity Test located in the Custom Test Setting area of the window.

You can use many options with ping. This section discusses two types of ping syntax:

```
ping [System Name]
```

where [System Name] is the network name of the remote system to which you are testing connectivity

or

```
ping [IP Address]
```

where [IP Address] is the IP address of the remote system to which you are testing connectivity.

To run the ping command:

1. Open an MS-DOS[®] command prompt window (click Start > Run and type **cmd**).
2. At the command line, type the ping command (for example, `ping 192.168.10.5`).

The ping result should resemble the following:

```
Reply from 192.168.10.5: bytes=32 time<10ms TTL=255
Reply from 192.168.10.5: bytes=32 time<10ms TTL=255
Reply from 192.168.10.5: bytes=32 time<10ms TTL=255
Reply from 192.168.10.5: bytes=32 time<10ms TTL=255
```

Four responses of “Reply from...” indicate the network is configured correctly and the originating and destination hosts can see each other on the network.

If any one of the responses in the ping result says:

```
Request timed out.
```

or

```
Destination host unreachable.
```

it indicates the network is not configured correctly or there are other network problems.

Some items that can cause network problems are:

- Bad, loose, or incorrectly connected cables
- An incorrectly configured IP address or subnet mask on a local or remote system
- Excessive network traffic

Tracert

While ping can test for connectivity between two network hosts, tracert (short for “trace route”) can verify the network path that the data uses to travel between the two hosts.

Because Avid editing applications are data intensive, it is important that large amounts of data be transferred between the Avid ISIS and its clients in a timely fashion. An incorrectly configured network might get the data to its destination, but be too slow for your application to work effectively.

You can use the tracert command to confirm that the data is traveling along an optimal path. In an Avid ISIS workgroup, the Avid ISIS and its clients should send traffic directly to each other. Routers should not be used to direct traffic between them.

It is possible for network traffic to take one path going to a system and a different path coming back. Therefore, it is important to run tracert from both the Avid ISIS and its clients to test the data path in both directions.

As with ping, you can use many options with tracert. This section discusses two types of tracert syntax:

```
tracert [System Name]
```

where [System Name] is the network name of the remote system to which you are testing connectivity

or

```
tracert [IP Address]
```

where [IP Address] is the IP address of the remote system to which you are testing connectivity

To run the tracert command:

1. Open an MS-DOS command prompt window (click Start > Run and type **cmd**).
2. At the command line, type the tracert command (for example, `tracert 192.168.10.5`).

The tracert result should resemble the following:

```
Tracing route to [remote system name or IP address] over
maximum of 30 hops:
1  10 ms  <10 ms  <10 ms  [remote system name or IP address]
Trace complete.
```

One entry indicates an optimal route. —

If your network is configured correctly, the tracert result will show only one entry and then indicate that the trace is complete. More than one entry indicates that the traffic is going through a router and is appropriate for a test of a Zone 3 client, which significantly affects performance. More than one entry is appropriate for a test of a Zone 3 client.

If your tracert result shows more than one entry, most likely there is an incorrect IP address or subnet mask configuration on the local host.

Sluggish Switch Performance On the Force10 S25

Avid recommends the following configuration setting on the Force10 S25 switch to optimize the switch memory buffers for use in dedicated storage networks. This does not apply to the Force10 S60 or S4810. If you feel that your Force10 switch has become sluggish, use the following information to verify the buffer size. If your buffer does not match the following information you need to reload the Avid configuration file, see [“Restoring From Flash Memory” on page 69](#).

Type the following command to show the buffer profile details for 1 Gb ports.

To verify your 1-Gb port buffer size:

- 1. Use your terminal emulation program or telnet into switch.
- 2. Type **en**.
- 3. Type **sh buffer-profile detail int gig 0/1**.

```
Global Pre-defined buffer policy: 1Q
Interface      : Gi 0/1
Buffer-profile : -
Dynamic Buffer 1603.75 KB (Current), 1603.75 KB (Configured)

-----
Queue#   Dedicated Buffer (KB)      | Buffer Packet-Pointers
         Current      Configured   | Current      Configured
-----
0         3.00         3.00         | 1920         1920
1         3.00         3.00         | 64           64
2         0.00         0.00         | 0            0
3         0.00         0.00         | 0            0
4         0.00         0.00         | 0            0
5         0.00         0.00         | 0            0
6         0.00         0.00         | 0            0
7         3.00         3.00         | 63           63
```

- 4. Type **exit**.

To verify your 10-Gb port buffer size:

- 1. Use your terminal emulation program or telnet into switch.
- 2. Type **en**.

3. Type **sh buffer-profile detail int ten 0/25**.

```
Global Pre-defined buffer policy: 1Q
Interface      : Te 0/25
Buffer-profile : -
Dynamic Buffer 1603.75 KB (Current), 1603.75 KB (Configured)
-----
Queue#   Dedicated Buffer (KB)   | Buffer Packet-Pointers
         Current      Configured | Current      Configured
-----
0         3.00         3.00     | 1600         1600
1         3.00         3.00     | 64           64
2         3.00         3.00     | 64           64
3         3.00         3.00     | 64           64
4         3.00         3.00     | 64           64
5         3.00         3.00     | 64           64
6         3.00         3.00     | 64           64
7         3.00         3.00     | 63           63
```

4. Type **exit**.

Replacing the Network Switch

If replacing a switch in the ISIS environment, the following are a few suggestions you need to consider before removing the switch.

- Have a backup copy of the switch configuration file.
- Disable any Link Aggregation that might be set in your ISIS 7000 environment. This prevents odd network behavior and the inevitable trunking errors.
- Disable any trunking to other switches before removing the switch. Any trunking involved with the switch would be part of the configuration file and would help when reconfiguring the trunk on the new switch.
- You do not have to shutdown the System Director or Engines when replacing a switch, particularly if you have a redundant switch configuration.

To replace a switch you will need a console connection to the switch and a tftp server. The following are high level steps that assumes the failed switch is still capable of making a tftp backup. If the switch is completely dead, the configuration will need to either be restored from a previous backup or manually configured.

To capture the switch configuration file:

1. Copy the startup configuration of the failed switch to the tftp server.
2. Install the replacement switch.
3. Configure a temporary interface on the new switch to connect to the tftp server (best to use a no switchport interface with IP address on same subnet as TFTP server).
4. Copy the backup copy of the old switch startup configuration to the new switch (copy tftp startup-config).
5. Reload the switch configuration and old switch configuration should be restored on the new switch.

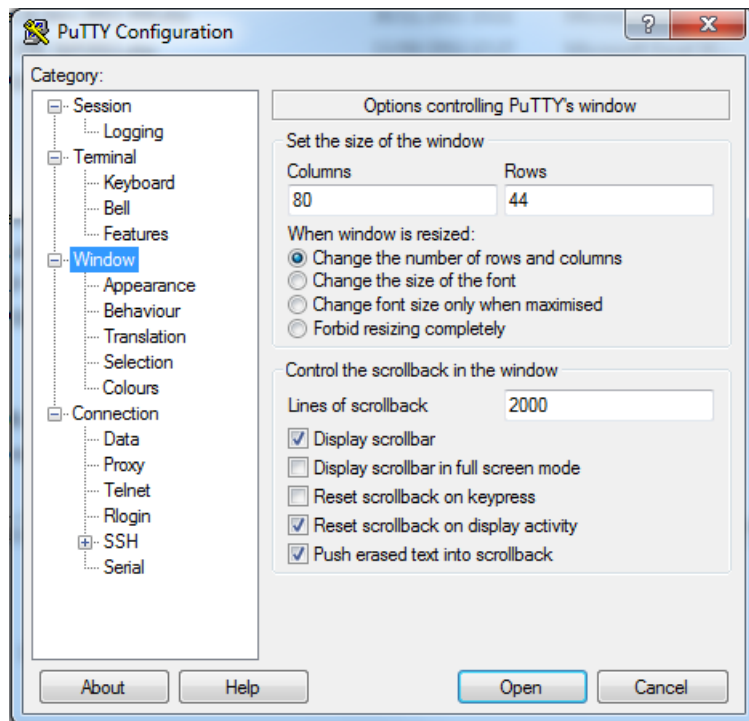
The specific commands will be different between Cisco and Force10 but they all should be in the switch configuration guide.

If a TFTP server is not available:

- Use a console/telnet client such as PUTTY to list the configuration and copy it to a text file, which can then be pasted back into the new switch and save to NVRAM.



The PUTTY scroll back buffer needs to be increased from the default 200 to at least 2000. If you increase it to 50000 and make the screen longer and wider you can capture “show tech-support” output,



To replace a switch:

1. Disconnect all network cables.
2. Pull out the power cables from the back of the switch.
3. Replace the failed switch with a new switch in the rack.
4. Replace the power cables in the back of the switch to power the switch on.
5. (Option) If you have transceivers in the failed switch, move the working transceivers into the new switch.
6. (Option) If you have modified Avid's default Force10 switch configuration, you need to use your terminal emulation program or telnet into switch.

Avid ships Force10 switches configured for ISIS 5000 configurations. Any changes you have made to the default configuration would have to be reapplied.

Avid provides sample Cisco switch configurations in the ISIS software kit. Any changes you have made need to be reapplied.

7. Reconnect all network cables in the front of the switch.

2 Avid Network Ports

Most facilities that have an Avid network environment use firewalls to protect their corporate network. You often need to open holes in your firewall to allow Avid components to communicate with each other in that network. This section list the ports used in the ISIS and Interplay environments.



There is a wide range of ports used by the Windows operating system that provide network services for Avid products. For information on ports used by the Windows operating system, see the Microsoft documentation.

Avid ISIS IP Port Usage

The following table lists the ports used in the ISIS 7000, ISIS 5000, and ISIS 2000 environments. Some ports are common in all environments and others are unique to the ISIS 5000 or ISIS 7000.

ISIS Component	Port	Network Protocol	Purpose
Common for ISIS 7000, ISIS 5000, and ISIS 2000 Environments			
ISIS System Director	21	TCP	Anonymous FTP login allowed — open ftp Microsoft ftpd ftp-anon: The FTP Service is included in the ISIS 2000 and used in the Avid ISIS File Gateway server.
ISIS System Director	443 3443	UDP	System Director ports that are used during the license activation. The Avid License Control tool utilizes both port 3443 and port 443 for license request and response communication. Port 3443 is the primary port, but if this port is blocked, the Activation Service tries port 443 (which is more likely to be open for web communication).
ISIS Storage Manager	3000	UDP	ISIS uServers communication
ISIS Storage Managers	3001 — 3400	UDP or TCP	To or from ISIS Client or other uServer

ISIS Component	Port	Network Protocol	Purpose
ISIS Storage Manager	3434, 3435	TCP	Data connect ports (clients and other Storage Managers)
ISIS Storage Manager	5001	UDP	System Director to uServer for failover control
ISIS Storage Manager	5004	UDP	Administrative agent and related to uServer (localhost normally) The ISIS 2000 uses two ports for this function and the ISIS 7000 just uses 5004.
ISIS System Director	5005	UDP	ISS/IXS status reporting to System Director
ISIS System Director	5015	TCP	Management Console Administrative Login via https
ISIS Storage Manager, ISS, and IXS	5015	TCP	Agent administrative login via https
ISIS System Director	5000	UDP	System Director to System Director failover/resiliency control
ISIS System Director	5003	UDP	Client, uServer and System Director to System Director control (well known port).
ISIS System Director	5004	UDP	Administrative server and related to System Director (localhost normally)
ISIS System Director	5016	UDP	ISIS transfer agent traffic.
ISIS System Director/Engine	6002	TCP	Sentinel License Monitor — open http SafeNet Sentinel License Monitor httpd 7.3
ISIS 5000 Environment only			
ISIS System Director/Engine	3071	TCP	Array Manager RAID management — open raid-mgt
ISIS Storage Element	5015	TCP	Agent administrative login via https
ISIS System Director/Engine	49156	TCP	MegaRaid Monitoring Agent — open ssl/megaraid-monitor

ISIS Component	Port	Network Protocol	Purpose
ISIS 2000 Environment only			
ISIS Storage Manager	5004, 5009	UDP	Administrative agent and related to uServer (localhost normally) The ISIS 2000 uses two ports for this function and the ISIS 7000 just uses 5004.
ISIS Clients			
ISIS Windows Client	4000 — 4399	UDP or TCP	ISIS Client Firewall access to/from System Director for Storage Manager Data Transfer, Storage Manager msg and System Director msg traffic (range migration) up to ISIS v1.3 (dynamic basis for Firewall access)
ISIS Windows Client	4200 — 4599	UDP or TCP	ISIS Client Firewall access to/from System Director for Storage Manager Data Transfer, Storage Manager msg and System Director msg traffic (range migration) ISIS v1.4 and later (dynamic basis for Firewall access) Also search the Avid Knowledge Base for “Network Requirements for ISIS and Interplay Production” at www.avid.com/US/support .
ISIS Clients	5008	TCP	ISIS Client transfer agent.
ISIS Macintosh Clients	5016 — 5415	UDP or TCP	ISIS Client Firewall access to/from System Director.
ISIS Linux Clients	5000 — 5399	UDP	ISIS Client for Firewall access to System Director.
ISIS Clients	5017 5013 5014	Server TCP UDP	The Avid Benchmark Utility agent is installed with all ISIS client software installations. The network ports are configurable through the Avid Benchmark Utility Preferences. <ul style="list-style-type: none"> • Server port: default setting is 5017 • TCP port: default setting is 5013 • UPD port: default setting is 5014

Avid ISIS 5000, and ISIS 7000 v2.0 and later supports Active Directory. Active Directory uses the following ports for both Active Directory client to the Domain Controller, and Domain Controller to Domain Controller communications. The following table lists all the Active

Directory ports that may be used by the System Director and clients. The specific ports used depend on whether or not systems are members of the Active Directory domain and the types of services requested from the Active Directory resource.

Active Directory Component	Port	Network Protocol
Active Directory (Avid ISIS LDAP implementation)	135	TCP
RPC endpoint mapper	135	TCP/UDP
Network basic input/output system (NetBIOS) name service	137	TCP/UDP
NetBIOS datagram service	138	UDP
NetBIOS session service	139	TCP
RPC dynamic assignment	1024 — 65535	TCP
Server message block (SMB) over IP (Microsoft-DS)	445	TCP/UDP
Lightweight Directory Access Protocol (LDAP)	389	TCP
LDAP ping	389	TCP
LDAP connectionless	389	UDP
LDAP over SSL	636	TCP
Global catalog LDAP	3268	TCP
Kerberos	88	TCP/UDP
Domain Name Service (DNS)	53	TCP/UDP

Avid Interplay Port Usage

The following table lists networks ports used by Avid Interplay. This information is useful to network administrators when configuring the network and firewalls, setting up ISIS Zone 3 clients, and resolving network conflicts.

Workgroup Component	Port	Network Protocol	Purpose
Access	8321	UDP	Server browser.

Workgroup Component	Port	Network Protocol	Purpose
	80	TCP	Server communication. Access can also be a Media Indexer client (update media status, Resync), Media Services client (status tool plugin and submit jobs to archive and Transcode), and Transfer Engine client (status tool plugin, initiate WG2WG transfers); see appropriate sections.
Active Directory	135	TCP	RPC for Active Directory / Windows Domain Authentication.
Archive Provider	1433	TCP	#Microsoft-SQL-Server (ms-sql-s).
	1433	UDP	#Microsoft-SQL-Server (ms-sql-s).
	1434	TCP	#Microsoft-SQL-Monitor (ms-sql-m).
	1434	UDP	#Microsoft-SQL-Monitor (ms-sql-m).
	8192	TCP	#FlashNetBackupClient (sdss).
Assist			Assist uses Access ports for Interplay Engine communication. It is also a Media Indexer client. See appropriate sections for port usage.
Cluster Service	135	TCP	RP; also used by Distributed Link Tracking Server - Service Name TrkSvr and Distributed Transaction Coordinator - Service Name MSDTC).
	Random	TCP	Randomly allocated high TCP ports; also used by Distributed Link Tracking Server - Service Name TrkSvr and Distributed Transaction Coordinator - Service Name MSDTC).
	3343	UDP	Cluster Services (service name: ClusSvc).
Delivery Service	33321	TCP	Command port. Also identified in the Interplay Administration tool under Server Hostname Settings.
	20020-21020	TCP	Data ports. To change the default port numbers, see the Media Services Setup and User's Guide.
DNS	53	UDP/TCP	DNS Client.
iNews	1	TCP	iNEWS Inter-system Messaging.

Workgroup Component	Port	Network Protocol	Purpose
	21	TCP (FTP)	FTP into iNEWS database: Teleprompters, NewsCutter newsroom system tool, Data Receiver.
	22	TCP/UDP	ssh.
	25	TCP/UDP	sendmail.
	67	UDP	Used by PCU's to obtain an IP address via bootp.
	80	TCP	http Web Access, for read-only database access.
	513	TCP/UDP	rlogin.
	600	TCP	FTP into Linux partition (obsolete in iNEWS 2.5 and later - see port 49152).
	698	TCP/ UDP	Might be required for Web access through cgi-bin.
	699	TCP	Used by dbvisit (maintenance program) for on-line dbvisits.
	1019	TCP	Server listens for client connections: iNEWS Workstation, Web Client, iNEWS COM, Data Receiver, iNEWS Instinct.
	1020	TCP	Network dbdump / dbrestore between iNEWS Servers.
	1020	UDP	Server updates/notifications sent to client, specified by client. Each client running on a machine must bind to a unique socket. If a user intends to run N sessions of iNEWS on the same machine, then ports 1020 through 1020 + (N-1) must be opened in the firewall. (TCP and UDP)
	1020	TCP	Search results sent to client from server, specified by client. Each client running on a machine must bind to a unique socket. If a user intends to run N sessions of iNEWS on the same machine, then ports 1020 through 1020 + (N-1) must be opened.
	1022	TCP	iNEWS bioserver communication. Each bioserver is connected to every other bioserver. On an ABC system the A bioserver has a connection to both the B and C bioservers, The B bioserver is connected to the A and C bioservers. The C bioserver is connected to the A and B bioservers.
	1023	TCP	Used by connect and reconnect commands during startup.
	5901	TCP/SCTP	First remote access port for VNC to Linux UI, might have more than one VNC session configured (5902, 5903, and so on). These are not required to run iNEWS.

Workgroup Component	Port	Network Protocol	Purpose
Instinct	6100	TCP	FTS indexing (configurable).
	6101	TCP	FTS searching (configurable).
	6825	TCP	Monitor for ControlAir.
	6826	TCP	Monitor for MOS.
	6827	TCP	Monitor for iNEWS Command
	49152	TCP	Telnet (obsolete in iNEWS 2.5 and later - see port 49153).
		TCP (FTP)	FTP into Linux Partition.
	49153	TCP	Telnet.
			Instinct uses Access ports for Interplay Engine communication. It is also a Media Indexer client. Instinct E3is also an iNEWS client. See appropriate sections for port usage.
Interplay Engine	8321	UDP	Server browser.
	80	TCP	Client communication.
Avid Service Framework (used with Interplay)			Ports are dynamic and services register themselves with firewall to use any port.
	161	UDP	SNMP.
	162	UDP	SNMP Traps.
	dynamic - above 1024	TCP	TCP/UDP communications/notifications/http servers/snmp.
	4160	TCP	Jini™ Discovery.
	4160	UDP	Jini Discovery.
LDAP	389	TCP	
	636		If SSL is enabled.
Media Services Engine	8080	TCP	Listen for editor clients (SOAP).
	1099	TCP	Listen; RMI protocol for providers and Status/Admin tool.

Workgroup Component	Port	Network Protocol	Purpose
	42000-42060	TCP	If 1099 not available.
Media Services Providers / Status Tool	1099	TCP	Outbound; RMI protocol for providers and Status/Admin tool.
	42000-42060	TCP	If 1099 not available.
NewsCutter	21		Required for NRCS tool.
	8080	TCP	Outbound; Media Services connection to Media Services Engine (SOAP). NewsCutter uses Access ports for Engine communication. It also runs the Interplay Framework and a local Media E3Indexer; see appropriate sections for port usage.
ProEncode Client	8080	TCP/IP	SOAP Connection to Media Services (TCP, outbound) - run on editing systems (NewsCutter).
Transfer Cache	1099	TCP	Listen; RMI protocol for providers and Status/Admin tool.
	42000-42060	TCP	If 1099 not available.
	6539	TCP	Outbound for Transfer Engine status.
Transfer Engine	6532	TCP/IP	Media Connectivity tool (defined in system32\drivers\etc\services com.avid.mct). The TM server listens on this port for requests from other TM servers (for example, initiating a workgroup transfer.).
	6535	TCP/IP	Playback protocol (defined in system32\drivers\etc\services com.avid.pbp). This is the default port used by TM Server for connecting to Playback Servers (Airspace etc.). This is configurable for some playback servers.
	6539	TCP/IP	Transfer Engine (defined in system32\drivers\etc\services com.avid.pbp com.avid.xmgr). The TM Server listens on this port for incoming requests from the TM Client.

Avid Interplay Central Port Usage

Interplay Central clients that connect through the public Internet require VPN access into the server network. All connections pass through the VPN router/firewall through identified ports. Once the data has passed into the “house network” it is secured using the customer’s existing network security infrastructure.

Users connected within the corporate LAN/WAN would not typically use VPN access but would likely need to pass through firewalls and other network security devices with ACLs before accessing the Avid Interplay network.



Outbound ACLs should be used to allow packets from the ICS server to the IPC client over “established” TCP sessions only.

The Interplay Central web service and Interplay Central application services operate on the same server so there are no proxies or firewalls between these components. Access to the Interplay Central database is also direct, with no database firewall protection required.

The following table lists the ports used by Interplay Central that should be allowed through the VPN firewall.

Workgroup Component	Port	Network Protocol	Purpose
Interplay Central Web application	80	TCP	Interplay Common Playback Service (ICPS) HTTP calls
	443		IPC HTTPS calls
	843		Loading the Flash Player for playback
	26000		Inbound ICPS data
	5000		Serving outbound JPEG images to the Flash player
	5000 – 5399	UDP and TCP	for ISIS
	8000		Optional administration user interface
Interplay Central mobile applications	80	TCP	IPCS HTTP calls.
	443		IPC HTTPS calls

Interplay Sphere Port Usage

Remote editors using Interplay Sphere typically access the Interplay environment using a secure virtual private network (VPN) connection. Any VPN, Firewall, IPS or other network security devices between the Sphere clients and Interplay core network need to be configured to allow access to the Interplay Sphere servers. These security devices might require access configuration based on IP addresses as well as the TCP and UDP ports used by the Sphere services.

Depending on the security at your site, a VPN connection might not guarantee full access to the Interplay servers. For example, intranet VPN might give access while extranet VPN might have restrictions. The VPN is one layer of security and in many cases internal security devices might also need to be modified. It is the responsibility of the site network administrators to ensure that the Sphere users have access to the Interplay servers.

If your site implements additional firewalls or other network security devices between the VPN connection and the Interplay environment, you must open ports on the firewall or security device for successful communication with the remote client. For information on modifying the port usage in the Avid Interplay products, see the Avid Interplay documentation. The following table shows the ports that should be open. In some cases both inbound and outbound ports must be open.

Port Usage for Interplay Sphere Servers

Component and Location	Port	Protocol	Inbound/ Outbound	Purpose
Interplay Delivery Receiver	80	TCP	Inbound only	Communication with the Interplay Engine
	33321	TCP	Inbound only	Communication port. The default is 33321 but you can change the value in the Interplay Administrator tool.
	User defined range starting at 20020	TCP	Inbound only	Data ports. The default range is 20020 through 21020 but you can lock down the range to the number of Sphere users you have in the field. You need one port for each active delivery job. Each concurrent Sphere user requires one port. For more information, see the Interplay Sphere documentation.

Port Usage for Interplay Sphere Servers

Component and Location	Port	Protocol	Inbound/ Outbound	Purpose
ICPS server	58889	TCP	Inbound only	Web Services. The Web Services implementation used by Sphere is automatically installed on the Delivery Receiver system when you check the Delivery Receiver with Sphere option.
	7	TCP	Inbound/ Outbound	Jini server verification
	80	TCP	Inbound only	Communication with the ICPS playback service
	5000	TCP	Inbound only	Serving outbound JPEG images to Flash player and Sphere clients
	26000	TCP	Inbound only	Inbound ICPS data
	843	TCP	Inbound only	Loading the Flash player for playback
System running the DNS server	443	TCP	Inbound only	HTTPS communication
	53	UDP	Inbound only	DNS communication
Interplay Engine	80	TCP	Inbound/ Outbound	Client communication
	7	TCP	Inbound/ Outbound	Jini server verification for Remote Upload.
System running the Avid Service Framework Lookup Service	4160	TCP	Inbound only	Communication with remote client
	56025 through 56399	TCP	Inbound/ Outbound	Jini connection In order for these limited port number ranges to apply to the Lookup Service, you must add a custom vmoptions file. For more information, see the Interplay Sphere documentation.

Port Usage for Interplay Sphere Servers

Component and Location	Port	Protocol	Inbound/ Outbound	Purpose
Systems running the Media Indexer servers	56025 through 56399	TCP	Inbound/ Outbound	Jini connection In order for these limited port number ranges to apply to the Media Indexer, you must change the vmoptions file. For more information, see the Interplay Sphere documentation.
	24444 through 24450	TCP	Inbound only	Media Indexer jmx process

3 Dell Force10 Switches

This section describes the procedures for configuring and recovering Dell Force10 switches in the Avid ISIS environment. Avid pre-configures Dell Force10 switches (Dell Force10 S25N, S25P (fiber), S60, and S4810) for the ISIS 5000 environments but any of the switches can be custom configured for your environment by your network administrator.



The Dell Force10 S25N and S25P (fiber) switches have the same design configuration. All the setup and configuration information in this guide applies to both models, the only difference is the S25P uses 1 Gb optical Ethernet ports in place of 1 Gb copper Ethernet ports. The S25N offers four shared 1 Gb SPF optical ports, when these four ports are used (21 – 24), the copper Ethernet ports with the same port numbers are disabled. For more information, see the manufacturer's documentation.

Dell Force10 Switch Configuration

Dell Force10 switches are pre-configured with Avid specific ISIS 5000 configurations. A backup copy of the Avid configuration is stored on the Dell Force10 switch. The Avid configuration files support the configurations described under [“ISIS 5000 Network Zone Configurations” on page 29](#). For list of ISIS 5000 client connection options see [“ISIS 5000 Switch Consideration” on page 29](#).



The Avid configuration file is provided in flash memory on the switch and in the Avid ISIS software kit in the following location: [drive]:\Switch Configuration\ISIS x000\Force10\. Configuration files in the software kit typically are a newer version than the configuration file shipped on the switch.

A VLAN has been setup that includes all of the 1 Gb and 10 Gb ports and is configured with an IP address for management purposes. The management IP address is 192.168.255.254/24. For information on accessing the switch through the management IP address, see [“Configuring the Dell Force10 Switch Through a Network Connection” on page 67](#).

Dell Force10 S25 Switch Modules

The Dell Force10 S25 switch has two expansion slots in the back of the switch, into which you can insert either a dual port 10 Gb Ethernet module or 12 Gb stacking modules. The 10 Gb module provides a 10 Gb Ethernet connection between the Avid ISIS 5000 Engine and the switch. The 12 Gb module is for stacking two Dell Force10 switches, one module is needed in each switch. Modules are ordered separately and can install in either slot on the back of the Dell Force10 switch. The Dell Force10 S25 switches support up to four Engines with two 10 Gb Ethernet modules in a single switch or two 10 Gb Ethernet modules in stacked switches.



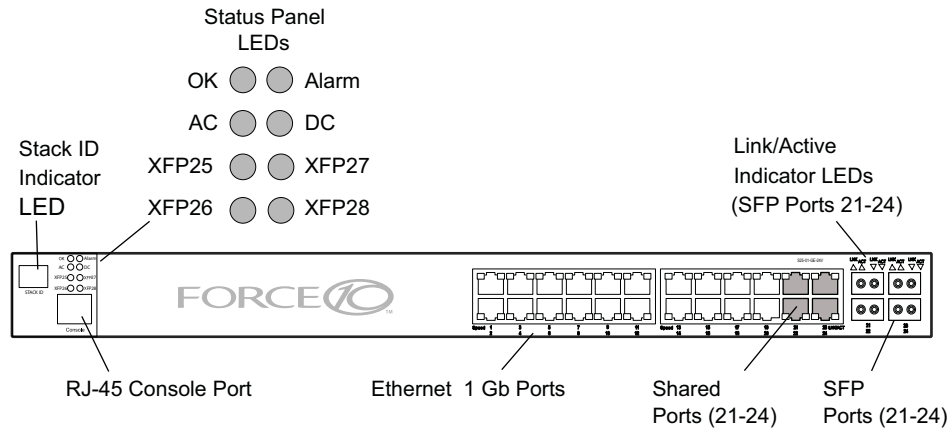
All Dell Force10 switches are shipped from Avid with a switch configuration file that supports the switch configurations documented in this guide. Avid recommends you install optional switch modules before you power on the switch for the first time. The appropriate switch configuration is read during power-up. If you install or remove switch modules after power on, and have not changed the Avid switch configuration, the Avid configuration automatically adjust to the changes. If you have modified the switch configuration in any way, see “[Restoring the Avid Dell Force10 Configuration](#)” on page 69.

The Dell Force10 S25 Ethernet switch has been configured for all supported Avid 5000 configurations. After setting up the switch, the proper configuration is detected at power on. For more information on the Dell Force10 switch see “[Accessing the Dell Force10 Switch](#)” on page 66.



The Dell Force10 S25N and S25P (fiber) switches have the same design configuration. All the setup and configuration information in this guide applies to both models, the only difference is the S25P uses 1 Gb optical Ethernet ports in place of 1 Gb copper Ethernet ports. The S25N offers four shared 1 Gb SPF optical ports, when these four ports are used (21 – 24), the copper Ethernet ports with the same port numbers are disabled. For more information, see the manufacturer’s documentation.

Dell Force10 S25N Switch — Front



Avid has also qualified the following optical adapters to be used with the Dell Force10 S24P optical (fibre) switch:

- Macintosh clients have been qualified with the Small Tree PEG1F single port or PEG2F dual port optical adapters in slot 2 of a Macintosh Pro Nehalem system (2.66 GHz or 2.93 GHz)
- Windows clients have been qualified with the 1-Gb Intel® Pro 1000 PF Ethernet adapter.

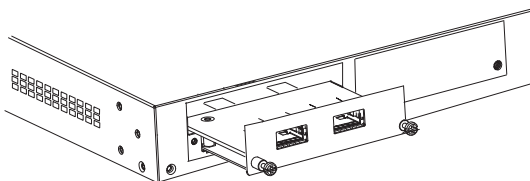
10 Gb Ethernet S25 Switch Connections

The optional 10 Gb Ethernet board in the Avid ISIS 5000 connects to a switch using the 10 Gb Ethernet connection. If you need to connect more than 20 clients using the S25 switch, see [“Stacking the Dell Force10 S25 Switches” on page 61](#).

To connect the Avid ISIS 5000 to a 10 Gb Ethernet port on the switch:

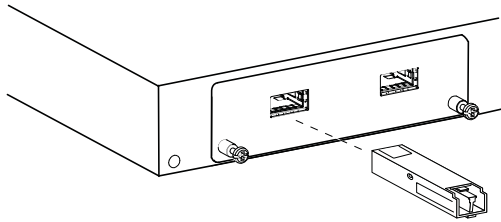
1. (If connected) Remove both power cords from the back of the switch.
2. Remove the left blank faceplate cover on the back of the switch by removing the two screws that secure the cover to the switch.
3. Insert the 10 Gb Ethernet module into the open slot where the blank cover was removed.

Dell Force10 S25 Switch — Module Installation



4. Secure the module in the switch with the two captive thumb screws.
5. Repeat steps 2, 3, and 4 if installing a second 10 Gb module in the right side slot on the switch.
6. Insert an XFP transceiver into an open connector on the 10 Gb Ethernet module in the switch.

Inserting the XFP Transceiver into to the 10 Gigabit Ethernet Port



7. Insert an SFP+ transceiver into the 10 Gb Ethernet connector in the Avid ISIS system.
8. Connect one end of the LC to LC cable into the transceiver on the rear of the switch.



Use standard duplex 10 foot (3 meter) LC to LC cables for the 10 Gb connections. For LC to LC cable specifications, see [“Supported Cabling”](#) on page 117.

9. Connect the other end of the cable to the 10 Gb port on the ISIS system.
10. Plug in the two switch power cords to power on the switch. The Avid switch configuration file automatically detects the 10 Gb modules. If you need to change your switch configuration, see [“Accessing the Dell Force10 Switch”](#) on page 66.



All Dell Force10 switches shipped from Avid include a switch configuration file that supports the 1 Gb, 10 Gb, and stacking configurations. For valid switch configurations, see [“ISIS 7000 Network Zone Configurations”](#) on page 24, [“ISIS 5000 Network Zone Configurations”](#) on page 29, and [“ISIS 2000 Network Zone Configurations”](#) on page 34.

Stacking the Dell Force10 S25 Switches

Avid supports stacking two Dell Force10 S25 switches. The expansion slots in the Dell Force10 switches allow you to stack similar switches together into a single virtual switch. When two Dell Force10 S25 switches are stacked, you have the capability of connecting up to 48, 1 Gb clients. The stacking modules are ordered separately and install in the back of the Dell Force10 switch.

The Dell Force10 stacking modules use a 12 Gb connection between the two S25 switches. Once the modules are installed, connect the stacking cables as described in the following procedure. For more information on stacking the Dell Force10 switches, see the documentation provided by the switch manufacturer. The stacked switch configuration uses LC connectors to connect the cables to the switch.



If using a stacked switch configuration, the 10 Gb connection from the Avid ISIS can be to either switch.

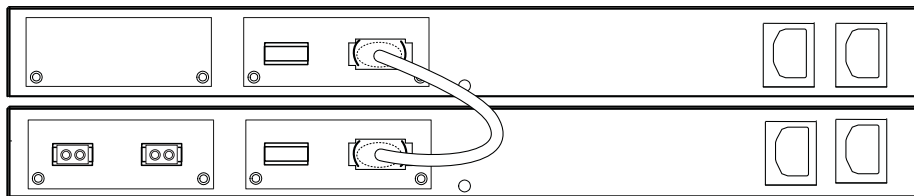
To stack Dell Force10 S25 switches:

1. Install a 12 Gb stacking module into the right slot of the Dell Force10 switch, similar to the process described in [“Dell Force10 S25 Switch Modules” on page 59](#).
2. Remove the right blank cover on the back of the that switch as you did when installing the 10 Gb module.
3. Insert the stacking module into the open slot where the blank cover was removed.
4. Secure the stacking module in the switch with the two captive thumb screws.
5. Repeat steps 2, 3, and 4 on the right slot of the second switch.
6. Connect the stacking cable from one stacking port on the top switch to one stacking port on the bottom switch.



Either one of the ports on the stacking module can be used to connect the stacking module to the other.

Dell Force10 S25 Switch — Stacking Module Configuration



The Avid default Dell Force10 switch configuration automatically detects whether modules are installed or not. You do not need to modify your switch configuration for the addition of the stacking modules.

7. Plug-in the two power cords to power on your switch.

The Avid switch configuration file automatically detects the 12 Gb modules. If you need to change your switch configuration, see [“Accessing the Dell Force10 Switch” on page 66](#).

Dell Force10 S60 Switch Modules

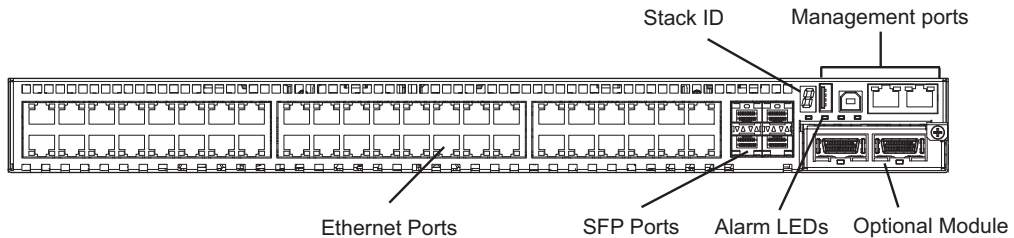
The Dell Force10 S60 switch has two expansion slots: one in the front and one in the back of the switch. The 10 Gb module provides a 10 Gb Ethernet connection between the Avid ISIS and the switch. The 24 Gb module is for stacking two S60 switches, one module is needed in each switch. Modules are ordered separately and can install in either the front or rear slot of the Dell Force10 S60 switch. The Dell Force10 S60 switches support two 10 Gb Ethernet modules in a single switch or two 10 Gb Ethernet modules in a stacked switches.



All Dell Force10 switches shipped from Avid with a switch configuration file that supports the switch ISIS 5000 configurations. Avid recommends you install optional switch modules before you power on the switch for the first time. The appropriate switch configuration is read during power-up. If you install or remove switch modules after power on, and have not changed the Avid switch configuration, the Avid configuration automatically adjust to the changes. If you have modified the switch configuration in any way, see “Restoring the Avid Dell Force10 Configuration” on page 69.

The Dell Force10 S60 Ethernet switches have been configured for all supported Avid ISIS 5000 configurations. After setting up the switch, the proper configuration is detected at power on. For more information on the Dell Force10 switch see “Accessing the Dell Force10 Switch” on page 66.

Dell Force10 S60 Switch — Rear



10 Gb Ethernet S60 Switch Connections

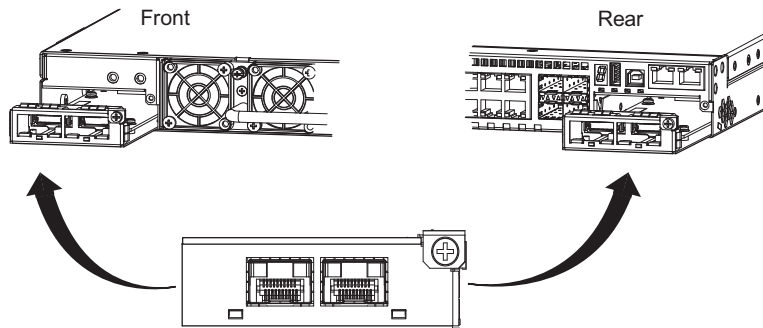
The optional 10 Gb Ethernet board in the Avid ISIS connects to a switch using the 10 Gb Ethernet connection. If you need to connect more than 44 clients using the S60 switch, see “Stacking the Dell Force10 S60 Switches” on page 65.

To connect the Avid ISIS to a 10 Gb Ethernet port on the switch:

1. (If connected) Remove both power cords from the front of the switch.
2. Remove the blank faceplate cover on the back of the switch by removing the screw that secures the cover to the switch.

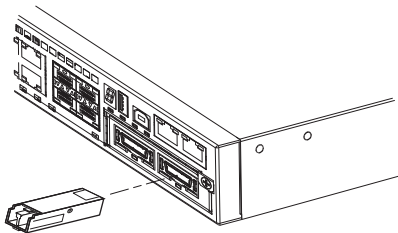
3. Insert the 10 Gb Ethernet module into the open slot where the blank cover was removed.

Dell Force10 S60 Switch — Module Installation



4. Secure the module in the switch with the captive thumb screw.
5. Repeat steps 2, 3, and 4 if installing a second 10 Gb module in the front slot on the switch.
6. Insert an SFP+ transceiver into an open connector on the 10 Gb Ethernet module in the switch.

Inserting the SFP+ Transceiver into to the 10 Gigabit Ethernet Port



7. Insert an SFP+ transceiver into the 10 Gb Ethernet connector in the Avid ISIS.
8. Connect one end of the LC to LC cable into the transceiver on the rear of the switch.



Use a standard duplex 10 foot (3 meter) LC to LC cable for the 10 Gb connections. For LC to LC cable specifications, see “Supported Cabling” on page 117.

9. Connect the other end of the cable to the 10 Gb port on the ISIS system.

Stacking the Dell Force10 S60 Switches

Avid supports stacking two Dell Force10 S60 switches. The expansion slots in the Dell Force10 switches allow you to stack similar switches together into a single virtual switch. When two Dell Force10 S60 switches are stacked you have the capability of connecting up to 88 1 Gb clients. The stacking modules are ordered separately and install in either the front or back slot of the Dell Force10 S60 switch.

The Dell Force10 S60 stacking modules use a 24 Gb connection between the two switches. Once the modules are installed, connect the stacking cables as described in the following procedure. For more information on stacking the Dell Force10 switches, see the documentation provided by the switch manufacturer. The stacked switch configuration uses a stacking cable to interconnect switches.



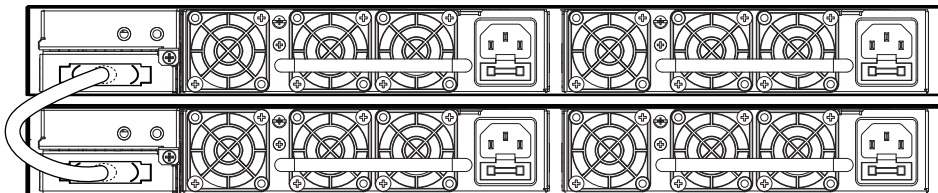
If using a stacked switch configuration, the 10 Gb connection from the Avid ISIS can be to either switch.

Install a 24 Gb stacking module into the front left slot of the Dell Force10 S60 switch, similar to the process described in [“10 Gb Ethernet S60 Switch Connections” on page 63](#).

To stack Dell Force10 S60 switches:

1. Remove the blank cover on the front of the Dell Force10 S60 switch.
2. Insert the stacking module into the open slot where the blank cover was removed.
3. Secure the stacking module in the switch with the captive thumb screw.
4. Repeat steps 1, 2, and 3 on the front slot of the second switch.
5. Connect the stacking cable from the stacking port on the top switch to the stacking port on the bottom switch.

Dell Force10 S60 Switch — Stacking Module Configuration



The Avid default Dell Force10 S60 switch configuration automatically detects whether modules are installed or not. You do not need to modify your switch configuration for the addition of the stacking modules.

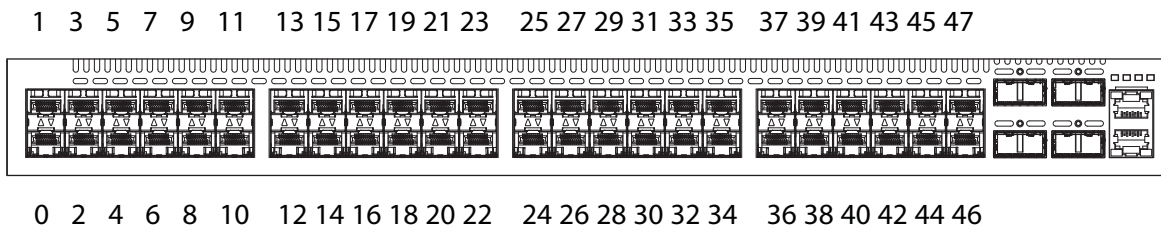
6. Plug-in the two power cords to power on your switch.

The Avid switch configuration file automatically detects the 24 Gb modules. If you need to change your switch configuration, see [“Accessing the Dell Force10 Switch” on page 66](#).

Dell Force10 S4810 Port Configuration

Avid ships the Dell Force10 S4810 switch pre-configured for an Avid ISIS 5000 environment. This configuration has specific requirements on where the Engines and clients need to be connected. The S4810 switch contains 48 dual-speed 1/10 Gb (SFP+) ports (as well as four 40 Gb QSFP+ uplinks not supported by Avid). The S4810 switch ports are numbered as shown in the following illustration. Engines and clients connect as follows:

- Avid ISIS 5000 Engines connect via 10 Gb to ports 0 – 5 (these six ports are configured for 10 Gb connections and require 10 Gb transceivers)
- Client connect to ports 6 – 47 (these 42 ports are configured for 1 Gb connections and require 1 Gb transceivers, either optical or 1000BASE-T copper))



The Dell Force10 S4810 Ethernet switches have been configured for all supported ISIS 5000 configurations. After setting up the switch, the proper configuration is detected at power on. For more information on the Dell Force10 switch see [“Accessing the Dell Force10 Switch” on page 66](#).



The Dell Force10 S4810 switch is also qualified as an External Expansion Switch (EXS) to interconnect Management Domains in the ISIS 7000 environment. Configuration files for the S4810 EXS are available in the ISIS software kit.

Accessing the Dell Force10 Switch

Two methods for accessing the switch are described in the following sections.

- [“Configuring the Dell Force10 Switch Through a Network Connection” on page 67](#)
- [“Configuring the Dell Force10 Switch Through the Serial Port” on page 67](#)



If you are viewing the Dell Force10 console while the switch is powered on, errors might be seen during start-up for devices that are not in the running configuration. These can be safely ignored. If you change the running configuration in memory and save it, these errors will not be seen on the next restart. Errors are shown in the “Sample Switch Output” on page 70.

Configuring the Dell Force10 Switch Through a Network Connection

A Management IP address has been configured so that a network connection can be made to any of the standard 1 Gb ports (or 10 Gb port if the module is installed) on the Dell Force10 switch. The Avid switch configuration file groups the 1 Gb Ethernet ports as members of a VLAN that responds to the IP address of 192.168.255.254 (S25 or S60) or 192.168.255.253 (S4810). Use the Management IP address to modify the switch configuration file through a network connection.



The Avid configuration on the Dell Force10 switch has the Telnet function enabled. If you reload default Dell Force10 configuration, the Telnet function is not enabled. The Telnet function requires a user name (avid) and a password (avid).

To configure the Dell Force10 switch through a Telnet connection:

1. Using a laptop (or computer), assign a static IP address of 192.168.255.1 and a Netmask of 255.255.255.0 to the network adapter (NIC) in the laptop (or computer).
2. Connect an Ethernet cable between the Ethernet port on the laptop (or computer) and any 1-Gb Ethernet port on the switch.
3. Make sure your switch is powered on.
4. From the laptop (or computer), click Start > Run.
5. Type **Telnet 192.168.255.254** (S25 or S60) or 192.168.255.253 (S4810) or the current management IP address if it has been changed, and press **Enter**.
6. You are prompted for a user name, type **avid**.
7. You are prompted for a password, type **avid**.

Configuring the Dell Force10 Switch Through the Serial Port

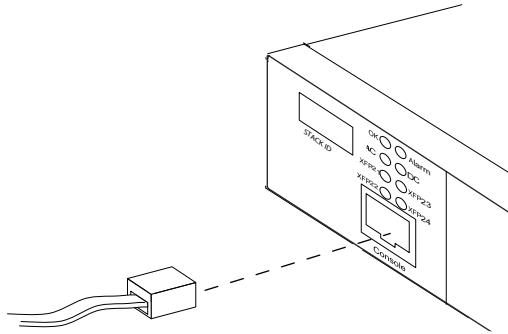
A serial connection can be used to access the Dell Force10 switch configuration file. This is done with an Ethernet cable and the following.

- A laptop (or computer) connected to the Console port of the Dell Force10 switch
- A terminal emulation application such as xterm, Terminator, or PuTTY
- A standard Ethernet cable with RJ-45 connectors at either end and long enough to reach between the computer and the Dell Force10 switch
- RJ-45 to DB-9 adapter (included with the Dell Force10 switch)

To configure the Dell Force10 switch through a serial connection:

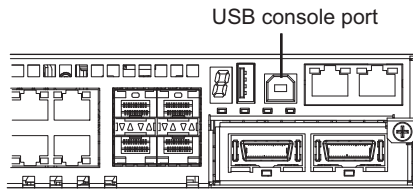
1. Connect one end of the Ethernet cable to the Console port of the Dell Force10 switch.
 - The Dell Force10 S25 switch uses a standard RJ-45 console port located on the left side of front panel.

Dell Force10 S25 Switch — Console Port



- The Dell Force10 S4810 switch uses a custom RJ-45 port on the right side of the switch.
- The Dell Force10 S60 switch ships with a USB adapter that plugs into a console port on the right rear of the switch.

Dell Force10 S60 Switch — Console Port



2. Connect the other end of the Ethernet cable to the RJ-45 to DB-9 adapter (included with the switch) and plug the DB-9 adapter into the serial port on your laptop (or computer).
3. Start your terminal emulation program.
4. Follow your the on screen instructions selecting a COM port with the following settings for your serial connection.



In most systems, the serial port uses COM1.

Option	Setting
Bits per second	9600
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

Restoring the Avid Dell Force10 Configuration

Access the Dell Force10 switch console as previously described either through a serial or Telnet (management IP address) connection, and do the following.

The Dell Force10 switch configuration file can be seen by accessing the switch console, entering enable mode (typing **en**), and typing in the command **show run**.



If using the Dell Force10 documentation be aware the default Dell Force10 configuration is not the same as the Avid default configuration. If you reload the default configuration according to the Dell Force10 documentation, you will not get the Avid default configuration.

The Dell Force10 documentation also has a reference to a router ISIS mode. This ISIS mode is not associated with Avid ISIS.

Restoring From Flash Memory

A copy of the Avid configuration file is saved in the flash memory of the Dell Force10 switch.

To copy the Avid configuration file from flash memory in the switch:

1. From the System Director, use your terminal emulation or telnet into the switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.

4. Type **Copy flash://avid-default startup-config**.

A message displays stating “File with the same name already exist. Proceed to copy the file [confirm yes/no]:” type **yes** and press Enter.

If the copy is successful, you see the following:
(number of “!” and bytes copied could vary slightly)

```
!!
6982 bytes successfully copied
```

5. Type **Y**.
6. Type **Reload**.
7. You are sometimes prompted to save, type **No**.
8. When asked to reload, type **Yes**.



When you perform a reload the Dell Force10 S25 switch restarts, you see a Disconnected message, and have to log back in before continuing.

9. (Dell Force10 S25 only) Type **en**.
10. (Dell Force10 S25 only) Type **Wr mem**.
11. (Dell Force10 S25 only) Type **Reload**.
12. (Dell Force10 S25 only) Type **Yes**.
13. Manually reapply any switch changes you might have applied during your initial switch setup.



A sample output when restoring from flash is provided, see “Sample Switch Output” on page 70.

Sample Switch Output

The following is a sample of the switch output displayed when viewed thorough your terminal emulation program or telnet.

```
ISIS_Force10>en
Password:

ISIS_Force10#copy flash://avid-default startup-config

File with same name already exist.

Proceed to copy the file [confirm yes/no]: yes

!

1346 bytes successfully copied
```

```
ISIS_Force10# reload
```

```
System configuration has been modified. Save? [yes/no]: no
```

```
Proceed with reload [confirm yes/no]: yes
```

```
00:04:28: %STKUNIT0-M:CP %CHMGR-5-RELOAD: User request to reload the chassis
```

```
U-Boot
```

```
[The switch is restarted and displays System Boot information.]
```

```
.  
.
.
```

```
[At the end of the restart several error messages are displayed. This is normal and varies, depending if the 10 Gb modules are installed on your switch.]
```

```
ISIS_Force10# untagged TenGigabitEthernet 0/25-26
```

```
% Error: Value out of range at "^" marker.
```

```
ISIS_Force10# untagged TenGigabitEthernet 0/27-28
```

```
% Error: Value out of range at "^" marker.
```

```
ISIS_Force10# untagged TenGigabitEthernet 1/25-26
```

```
% Error: Value out of range at "^" marker.
```

```
ISIS_Force10# untagged TenGigabitEthernet 1/27-28
```

```
% Error: Value out of range at "^" marker.
```

```
Avid ISIS Force10 Base Configuration Version V1.4 4/8/2010
```

```
ISIS_Force10>
```

```
ISIS_Force10>en
```

```
Password:
```

```
ISIS_Force10#wr mem
```

```
00:03:42: %STKUNIT0-M:CP %FILEMGR-5-FILESAVED: Copied running-config to startup-config in flash by default
```

```
ISIS_Force10#
```

```
ISIS_Force10#reload
```

```
Proceed with reload [confirm yes/no]: yes
```

```
00:03:59: %STKUNIT0-M:CP %CHMGR-5-RELOAD: User request to reload
```

```
U-Boot
```

```
[The switch is restarted and displays System Boot information.]
```

```
.  
.
.
```

```
Avid ISIS Force10 Base Configuration Version V1.4 4/8/2010
```

```
% Info: For the global pre-defined buffer profile to take effect, please  
save the config and reload the system.
```

```
ISIS_Force10>00:00:28: %STKUNIT0-M:CP %SEC-5-LOGIN_SUCCESS: Login  
successful for user on line console
```

```
00:00:32: %STKUNIT0-M:CP %IFMGR-5-OSTATE_UP: Changed interface state to up:  
Gi 0/24
```

```
00:00:32: %STKUNIT0-M:CP %IFMGR-5-ACTIVE: Changed Vlan interface state to  
active: Vl 10
```

```
00:00:32: %STKUNIT0-M:CP %IFMGR-5-OSTATE_UP: Changed interface state to up:  
Vl 10
```

```
ISIS_Force10>
```

Restoring From the Avid Software Kit

This section describes how to restore the Avid default Dell Force10 switch configuration to your switch from the ftp folder on your ISIS 5000 System Director. The procedure in this section assumes the following:

- The System Director has been setup and the Avid ISIS software has been installed.
- The switch is connected to the ISIS environment.
- The IP Address on the ISIS 5000 Engines are configured with the default values (192.168.255.11, 13, 14, 16 for 1 Gb or 192.168.255.21 for 10 Gb)



The Avid default configuration files (avid-default) are also located on the Avid ISIS software installer kit [drive]:\Switch Configuration\ISIS 5000\Force10\. The configuration files are text files that can be viewed using an application such as WordPad. You should upgrade your switch to the latest configuration file found in the ISIS software kit.

To copy the Avid configuration file from the Avid software kit to the switch:

1. On System Director copy the Avid supplied Dell Force10 configuration file:
 From — [Avid software kit]:\Switch Configuration\ISIS 5000\Force10\switch folder
 To — C:\Program Files (x86)\Common Files\Avid ISIS Shared\ftp\
2. From the System Director, use your terminal emulation or telnet into switch.
3. Type **en**.
4. You are prompted for a password, type **avid**.
5. Copy the new configuration (replace “S25” with “S60” or “S4810” in the following path if using the S60 or S4810 switch).
 - ▶ For 1 Gb type “**copy ftp://administrator:is-admin@192.168.254.11/avid-default startup-config**”
 - ▶ For 10 Gb type “**copy ftp://administrator:is-admin@192.168.254.21/avid-default startup-config**”

When asked to confirm the file copy type **yes** and press Enter.

If the copy is successful, you see the following:
 (number of “!” and bytes copied could vary slightly)

```
!!
2831 bytes successfully copied
```
6. Type **Reload**.
7. You are sometimes prompted to save, type **No**.
8. When asked to reload, type **Yes**.



When you perform a reload the Dell Force10 S25 switch restarts, you see a Disconnected message, and have to log back in before continuing.

9. (Dell Force10 S25 only) Type **en**.
10. (Dell Force10 S25 only) Type **Wr mem**.
11. (Dell Force10 S25 only) Type **Reload**.
12. (Dell Force10 S25 only) Type **Yes**.
13. Manually reapply any switch changes you might have applied during your initial switch setup

Turning on Flow Control in the Dell Force10 S25 Switch

The Avid default Dell Force10 S25N and S25P (fiber) switch configurations do not have Flow Control turned on. Flow Control is needed to support ISIS 5000 10 Gb clients. Use the following procedure to turn on Flow Control in the Dell Force10 switch.



Avid is turning rx and tx on in the Forece10 S25 switch, but the Forec10 S60 and S4810 switches have rx on with tx off in the Avid default configuration.

To turn on Flow Control:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **Int range tengigabitethernet 0/25 - 28**.

Depending on your Dell Force10 S25 switch module options, one of the following command would be used in place of this step.

- ▶ Left 10 Gb module installed (numbered right to left, facing rear) **Int range tengigabitethernet 0/27 - 28**.
- ▶ Right 10 Gb module installed (numbered right to left, facing rear) **Int range tengigabitethernet 0/25 - 26**.
- ▶ Right stacking module installed (numbered right to left, facing rear) **Int range tengigabitethernet 1/25 - 26**.

6. Type **flowcontrol rx on tx on threshold 1024 1024 1054**.



The following steps turn the port off and back on to enable the change. Make sure this isn't an interface from which you are gaining remote access because you will be disconnected.

7. Type **shut**.
8. Type **no shut**.
9. Type **exit**.
10. Type **exit**.
11. Type **wr mem**.
12. Type **exit**.

To confirm the setting change, look for the “Flowcontrol rx on tx on” entry:

1. Type **en**.
2. You are prompted for a password, type **avid**.
3. Type **sho int tengigabitethernet 0/25** (port number depends on optional modules).

Information similar to the following should display, verify “Flowcontrol rx on tx on” is included in the configuration:

```
TenGigabitEthernet 0/25 is up, line protocol is up
Hardware is Force10Eth, address is 00:01:e8:d6:84:7b
    Current address is 00:01:e8:d6:84:7b
Pluggable media present, XFP type is 10GBASE-SR
    Medium is MultiRate, Wavelength is 850.00nm
    XFP receive power reading is -4.0994dBm
Interface index is 40436228
Internet address is not set
MTU 1554 bytes, IP MTU 1500 bytes
LineSpeed 10000 Mbit
Flowcontrol rx on tx on
ARP type: ARPA, ARP Timeout 04:00:00
Last clearing of "show interface" counters 4w5d1h
Queueing strategy: fifo
Input Statistics:
    4372398864 packets, 5575634120385 bytes
    645279553 64-byte pkts, 15320069 over 64-byte pkts, 30588757 over
127-byte pkts
    7206136 over 255-byte pkts, 59117205 over 511-byte pkts, 3614887144
over 10
23-byte pkts
    693485 Multicasts, 34501 Broadcasts
    0 runs, 0 giants, 682022 throttles
    0 CRC, 0 overrun, 0 discarded
Output Statistics:
    8393098546 packets, 12349453356270 bytes, 0 underruns
    155227351 64-byte pkts, 26414194 over 64-byte pkts, 54970467 over
127-byte pkts
```

```

47132113 over 255-byte pkts, 8010284 over 511-byte pkts, 8101344137
over 10
23-byte pkts

151510 Multicasts, 283941 Broadcasts, 8392663095 Unicasts
0 throttles, 0 discarded, 0 collisions
Rate info (interval 299 seconds):
Input 00.00 Mbits/sec,          0 packets/sec, 0.00% of line-rate
Output 00.00 Mbits/sec,        1 packets/sec, 0.00% of line-rate

```

Customize the Uplink on the Dell Force10

This section describes how to customize the Dell Force10 switch configuration to uplink to your house network. The procedure in this section assumes the following:

- The System Director has been setup and the Avid ISIS software has been installed.
- The Dell Force10 switch is currently running with the “avid-default” configuration loaded and has not been modified.
- The Avid ISIS is connected to the Dell Force10 switch using either the 1 Gb or 10 Gb connection.
- The IP Address on the ISIS 5000 Engine are configured with the default values (192.168.255.11, 13, 14, 16 for 1 Gb or 192.168.255.21 for 10 Gb)



You might need to change the IP address on the ISIS 5000 Engines and clients when customizing your uplink in these procedures.

Network Setup Requirements

You need to obtain following information from your corporate Information Technology (IT) department before you customize your Dell Force10 uplink:

- Uplink IP address for Vlan or Port IP address/subnet mask
_____._____._____._____ / _____ (slash notation for subnet mask)
- Vlan IP address for local subnet _____._____._____._____ / _____ (slash notation for subnet mask)
- Switch's default gateway Address _____._____._____._____
- (Optional) DHCP server (ip helper addresses)
 - First: _____._____._____._____
 - Second: _____._____._____._____

- Static IP addresses for each Avid ISIS Engine; four IP addresses for the 1 Gb connections, one IP addresses per Engine for the 10 Gb connections)
- Port on a corporate network switch to connect the Dell Force10 switch

Configure Dell Force10 Switch for Uplink On the Dell Force10 S25

After you have obtained the information previously listed for from your corporate administrator, configure the Dell Force10 switch as using the following procedure.

To copy the Avid configuration file from flash memory in the switch:

1. On System Director copy the Avid supplied Dell Force10 configuration file:
 From — *[Avid software kit]:\Switch Configuration\ISIS 5000\Force10\switch folder*
 To — *C:\Program Files (x86)\Common Files\Avid ISIS Shared\ftp*
2. Make a copy of the “avid-port-uplink” or “avid-vlan-uplink” file in the same folder and name it “custom-config.”
 - a. Choose “avid-port-uplink” if you want to use a single port with one IP address to uplink.
 - b. Choose “avid-vlan-uplink” if you want to use a VLAN with routing enabled.
3. Edit the copied file, using the information above from IT (preferably using wordpad.exe instead of notepad.exe)
 - a. Set Uplink IP address in “int gig 0/24” or “int vlan 110” depending on the type chosen in Step 2.
 - b. In “int Vlan 10” set the following:
 - ISIS Vlan IP address
 - (Optional) Set the ip helper addresses
 - c. Set the IP route from 10.10.10.1 to your default gateway.
 - d. Increment Local Version number.
4. Save the file.
5. Telnet to the switch via 192.168.255.254 (S25 or S60) or 192.168.255.253 (S4810) or use serial Use your terminal emulation connection.
6. You are prompted for a user, type **avid**.
7. You are prompted for a password, type **avid**.
8. Enter enable mode, type **en**.
9. You are prompted for a password, type **avid**.

10. Copy the new configuration (replace “S25” with “S60” or S4810 in the following path if using the S60 or S4810 switch).

- ▶ For 1 Gb type “**copy**
ftp://administrator:is-admin@192.168.254.11/custom-config
startup-config”
- ▶ For 10 Gb type “**copy**
ftp://administrator:is-admin@192.168.254.21/custom-config
startup-config”

When asked to confirm the file copy type **yes** and press Enter.

If the copy is successful, you see the following:
(number of “!” and bytes copied could vary slightly)

```
!!
2831 bytes successfully copied
```

- 11. Type **Reload**.
- 12. You are sometimes prompted to save, type **No**.
- 13. When asked to reload, type **Yes**.



When you perform a reload the Dell Force10 S25 switch restarts, you see a Disconnected message, and have to log back in before continuing.

- 14. (Dell Force10 S25 only) Type **en**.
- 15. (Dell Force10 S25 only) Type **Wr mem**.
- 16. (Dell Force10 S25 only) Type **Reload**.
- 17. (Dell Force10 S25 only) Type **Yes**.
- 18. Manually reapply any switch changes you might have applied during your initial switch setup
- 19. Connect an Ethernet cable (Cat6) from port 24 of the Dell Force10 switch, to the switch port provided by your IT department.



Be sure to set the Gateway, DNS, and any other settings as specified by your IT department, this cannot be done through the Avid “Network Configuration Tool” and must be done manually through the Windows controls.

Changing the IP Address Associated with the VLAN

The Avid default Dell Force10 switch configuration includes a VLAN with an IP address of 192.168.255.254/24. If this IP address conflicts with your corporate network, use the following procedure to reassign the IP address on the Dell Force10 switch.



You might need to change the IP address on the ISIS 5000 Engine and the clients when doing this procedure.

To change the IP Address of the VLAN:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **int vlan 10**.
6. Type **ip address 192.168.10.2/24**.



The IP address replaces the default 192.168.255.254/24 IP address to 192.168.10.2/24. The 192.168.10.2/24 is an example and you need to assign an address that does not conflict with your network.

7. Type **untagged gi 0/1-24**.
8. Type **untagged te 0/25-28**.
9. Type **no shut**.
10. Type **exit**.
11. Type **exit**.
12. Type **wr mem**.
13. Type **exit**.



You cannot assign an IP address or untagged ports to VLAN 1 because it is the default VLAN on the switch. To assign an IP address and untagged ports to a VLAN, you need to create a new VLAN.

Changing the IP Address Associated with the Corporate Uplink

To set the IP Address for the corporate uplink:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.

3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **int gig 0/1**.
6. Type **ip address 192.168.10.1/24**.
7. Type **no shut**.
8. Type **exit**.
9. Type **wr mem**.
10. Type **exit**.



You cannot assign an IP address to a port if that switch port is enabled. Adding an IP address to an enabled switch port makes it a layer 2 port.

Changing Buffer Pool to a Single Queue

To create single queue:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **buffer-profile global 1q**.
6. Type **exit**.
7. Type **wr mem**.
8. Type **Reload**.
9. Type **Yes**.

Removing/Adding Ports Associated with a VLAN

To add ports associated with a VLAN:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **int vlan x** (where x is the VLAN number).
6. Type **untagged gig 0/a-0/b** (where a and b are the port numbers).

7. Type **exit**.
8. Type **exit**.
9. Type **wr mem**.
10. Type **Yes**.

To remove ports associated with a VLAN:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **int vlan x** (where x is the VLAN number).
6. Type **no untagged gig 0/a-0/b** (where a and b are the port numbers).
7. Type **exit**.
8. Type **exit**.
9. Type **wr mem**.
10. Type **Yes**.

Creating a Link Aggregation

To creating a link aggregation:

1. Use your terminal emulation or telnet into switch.
2. Type **en**.
3. You are prompted for a password, type **avid**.
4. Type **conf**.
5. Type **interface port-channel 10**.
6. Type **no shutdown**.
7. Type **switchport**.
8. Type **channel-member gig 0/22-23**.
9. Type **exit**.
10. Type **int vlan 10**.
11. Type **untagged port-channel 10**.
12. Type **exit**.
13. Type **exit**.

14. Type `wr mem`.
15. Type `Yes`.

Setting Up IP-Helper Addresses for DHCP

If you want to use DHCP on the clients that are connected to the Avid Production switch you will need to add an IP Helper Address to each VLAN. The IP Helper Address points the hosts to the DHCP Server that is on the house network.

To add an IP Helper Address:

1. Use your terminal emulation or telnet into switch.
2. Type `en`.
3. You are prompted for a password, type `avid`.
4. Type `conf`.
5. Type `int vlan n` (where n is the VLAN)
6. Type `ip helper-address xxx.xxx.xxx.xxx` (where x's equals the IP address of the DHCP server)
7. Type `exit`
8. Type `exit`.
9. Type `wr mem`.
10. Type `Yes`.

Upgrading FTOS

To upgrade the ftos (Dell Force10 operating system):

1. Type `en`.
2. Type `upgrade system tftp://tftp_server_ip_address/ftos_file_name`
3. Type `Reload`.
4. Type `Yes`.

Upgrading U-Boot

To upgrade the u-boot (universal bootloader):

1. Type `en`.
2. Type `upgrade boot tftp://tftp_server_ip_address/u-boot_file_name`
3. Type `Reload`.
4. Type `Yes`.

Cascading Dell Force10 Switches in an ISIS Environment

Depending on the quantity of available 10 Gb ports on the core (upstream) switch and the bandwidth/resilience required, multiple switches can be cascaded from the core switch.

For example, an S4810 switch using eight 10 Gb ports, could have four S25N with 20 Gb aggregate interconnects, having only four 10 Gb ports, can only cascade two S25N, each using a single 10 Gb uplink, while connecting two ISIS 5000 Engines.

The following provides guidance on cascaded switch configurations supported in the Avid ISIS 5000 environment using Dell Force10 switches:

- Dell Force10 S25N cascaded from a core Dell Force10 S4810, S60, or S25N switch
- Dell Force10 S60 cascaded from a core Dell Force10 S4810, S60, or S25N switch
- Dell Force10 S4810 cascaded from a core Dell Force 10 S60, S25N, S4810 switch

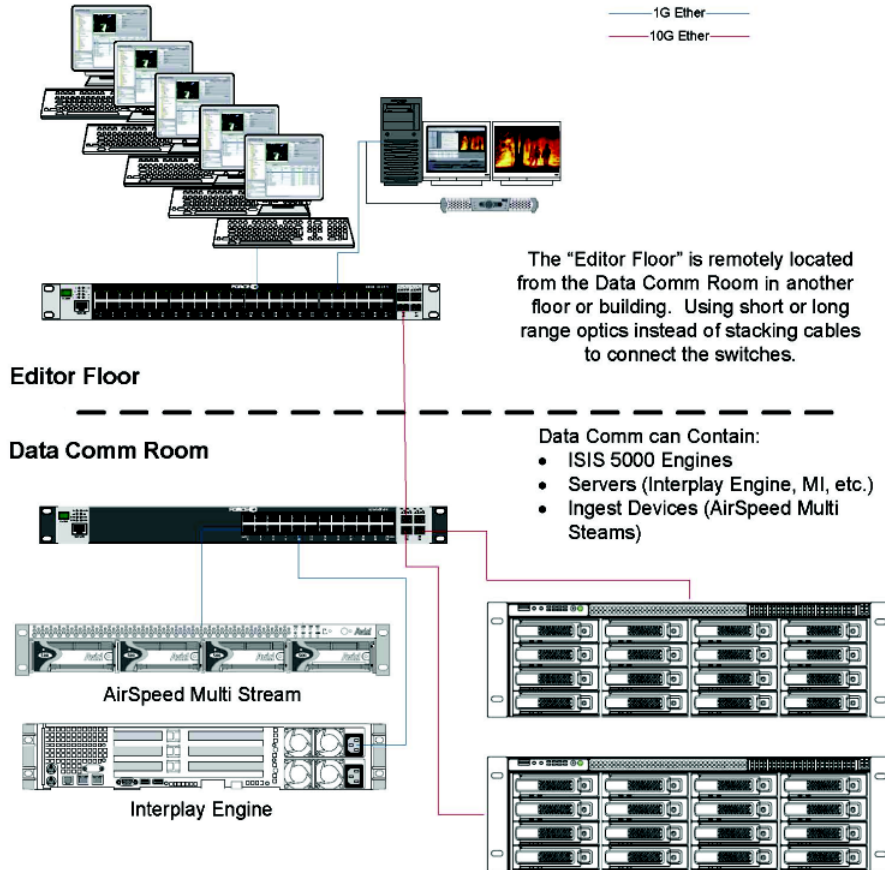
When cascading switches:

1. Attach the ISIS to the first switch.
2. Before connecting the second 10 Gb cables, Telnet or serial to the second switch.
3. You are prompted for a username/password, default is avid/avid.
4. Type **en**.
5. You are prompted for a password, type **avid**.
6. Type **conf**.
7. Type **int vlan 10**.
8. Type **ip address 192.168.255.253/24**.
9. Type **exit**.
10. Type **exit**.
11. Attach the 10 Gb cable to the second switch.

To test:

1. Attach a client and assign it an IP address in the proper subnet.
2. Ping client from the ISIS system.

The following is a typical example of cascaded switches using ISIS 5000.



4 Cisco Switches

This section describes the procedures for configuring and recovering the Cisco switch in the Avid ISIS environment. Avid has qualified the Cisco Catalyst® 4900M and 4948E switches. The Cisco switches do not come preconfigured with Avid configurations. All Cisco switches need to be configured for your environment by your network administrator.

Sample Avid configuration files for Cisco 4900M and 4948E switches are included in the Installer link of the Management Console.



The Avid configuration file is provided in the Avid ISIS software kit in the following location:
[drive]:\Switch Configuration\ISIS x000\Cisco\49xx\.

Accessing the Cisco Switch

The Avid configuration in the Cisco switch supports the following configurations:

- A single Cisco switch supports up to 48 1 Gb clients.
 - A Catalyst 4900M comes with 8 x 10 Gb ports and supports a maximum of 40 x 1 Gb ports.
 - A Catalyst 4948E and Catalyst 4948-10GE comes with 48 x 1 Gb copper ports and 4 x 10 Gb/1 Gb optical ports (a cascaded configuration is shown in [“Sample Cisco Switch Configuration” on page 90](#)).
- A cascaded Cisco switch configuration supports up to 88 clients (see [“Sample Cisco Switch Configuration” on page 90](#)).
- When using an additional Engine (second Avid ISIS Engine), a 10 Gb connection is required between the Cisco switch and Engines.



The 10 Gb connection requires the optional 10 Gb modules to be installed in the switch. For information on installing the 10 Gb modules in the Cisco switch, see the Cisco documentation.

Two methods for accessing the switch are described in the following sections.

- [“Configuring the Cisco Switch Through the Serial Port” on page 86](#)
- [“Configuring the Cisco Switch Through a Network Connection” on page 92](#)

Configuring the Cisco Switch Through the Serial Port

A serial connection can be used to access the Cisco switch configuration file. This is done with an Ethernet cable and the following.

- A laptop (or computer) connected to the Console port of the Cisco switch
- A terminal emulation application such as xterm, Terminator, or PuTTY
- A standard (straight through) Ethernet cable with RJ-45 connectors at either end and long enough to reach between the computer and the Cisco switch
- RJ-45 to DB-9 adapter (included with the Cisco switch)

To configure the Cisco switch through a serial connection:

1. Connect one end of the Ethernet cable to the Console port of the Cisco switch. The Console port is a standard RJ-45 port located on the right side of the Cisco switch front panel.
2. Connect the other end of the Ethernet cable to the serial port on your laptop (or computer). The RJ-45 to DB-9 adapter might be needed.
3. Start your terminal emulation program.
4. Follow your the on screen instructions selecting a COM port with the following settings for your serial connection.



In most systems, the serial port uses COM1.

Option	Setting
Bits per second	9600
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

Cisco Password

An Avid password is not set by default on the Cisco switches. You must use a console connection as Telnet is disabled by default. You must get into “enable” mode before setting the password using the “Enable Secret” command in configuration mode.

To set a password on the Cisco switches:

1. Connect using the Console port of the switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **enable secret mypassword**

The enable secrete “password” is now set to mypassword.



Without an enable secret password, the Cisco switch will not accept a Telnet connection.

Cisco Password Examples

Method	Command
Console password to Cisco	Router(config)# line con 0 Router(config-line)# login Router(config-line)# password cisco
When logging synchronous is enabled on a console, all status messages are displayed on a new line.	Router(config-line)# logging synchronous
Set a Telnet password	Router(config)# line vty 0 4 Router(config-line)# login Router(config-line)# password cisco
Set the enable password to Cisco	Router(config)# enable password cisco

Loading the Avid Cisco Configuration

Access the Cisco switch console as previously described either through a serial or Telnet (management IP address) connection, and do the following.

The Cisco switch configuration file can be seen by accessing the switch console, entering enable mode (typing **en**), and typing in the command **show run**.



If using the Cisco documentation be aware the default Cisco configuration is not the same as the Avid default configuration. If you reload the default configuration according to the Cisco documentation, you will not get the Avid default configuration.

Restoring From the Avid Software Kit

This section describes how to restore the Avid default Cisco switch configuration to your switch from the ftp folder on your System Director. The procedure in this section assumes the following:

- The System Director has been setup and the Avid ISIS software has been installed.
- The switch is connected to the ISIS environment.
- The IP Address on the ISIS 5000 Engines are configured with the default values (192.168.255.11, 13, 14, 16 for 1 Gb or 192.168.255.21 for 10 Gb)



The Avid default configuration files are also located on the Avid ISIS software installer kit [drive]:\Switch Configuration\ISIS x000\Cisco\. The configuration files are text files that can be viewed using an application such as WordPad. Copy the switch configuration files to an ftp directory if you want to access the file using the switch.

To copy the Avid configuration file from the Avid software kit to the switch:

1. From the System Director, use your terminal emulation program or telnet into switch.
2. Type **en**.
3. Copy the new configuration.
 - ▶ For 4900 type “**copy ftp://administrator:is-admin@192.168.254.11/ThirdParty/Cisco/4900/Cisco4900_dual2 startup-config**”
 - ▶ For 4948 type “**copy ftp://administrator:is-admin@192.168.254.21/ThirdParty/Cisco/4948/Cisco4948e_dual1 startup-config**”

When asked to confirm the file copy type **yes** and press Enter.

If the copy is successful, you see the following on the C4900M switch:

```
Accessing ftp://administrator:is-admin@10.105.52.2/ThirdParty/Cisco/
4900/Cisco4900_dual2...
Loading ThirdParty/Cisco/4900/Cisco4900_dual2 !
OK - 6396/4096 bytes]
6396 bytes copied in 5.100 secs (1254 bytes/sec)
```

4. Type **Reload**.
5. You are sometimes prompted to save, type **No**.
6. When asked to reload, type **Yes**.



When you perform a reload the switch restarts, you see a Disconnected message, and have to log back in before continuing.

7. Type **en**.
8. Manually reapply any switch changes you might have applied during your initial switch setup

Changing the IP Address Associated with the VLAN

Use the following procedure to assign the IP address on the Cisco switch.

To change the IP Address of the VLAN:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **int vlan ww** (where ww is for the VLAN)
5. SwitchHostName(config-if)# **ip address xxx.xxx.xxx.xxx yyy.yyy.yyy.yyy**
(where x's equals ip address and y's equals subnet mask)
6. SwitchHostName(config-if)# **no shut**
7. SwitchHostName(config-if)# **exit**
8. SwitchHostName(config)# **exit**
9. SwitchHostName# **copy run start**
10. SwitchHostName# **exit**

Network Setup Requirements

You need to obtain following information from your corporate Information Technology (IT) department before you customize your Cisco uplink:

- Uplink IP address for Vlan or Port IP address/subnet mask
_____._____._____._____ _____._____._____._____
- Vlan IP address for local subnet
_____._____._____._____ _____._____._____._____
- Switch's default gateway Address _____.
- (Optional) DHCP server (ip helper addresses)
 - First: _____.
 - Second: _____.
- Static IP addresses for each Avid ISIS Engine; four IP addresses for the 1 Gb connections, one IP addresses per Engine for the 10 Gb connections
- Port on a corporate network switch to connect the Cisco switch

Uplinking Your Cisco Switch to the Corporate Network

The following procedure sets the IP address for the corporate uplink, on the Cisco switch, using a route link.

To set the IP address for the corporate uplink:

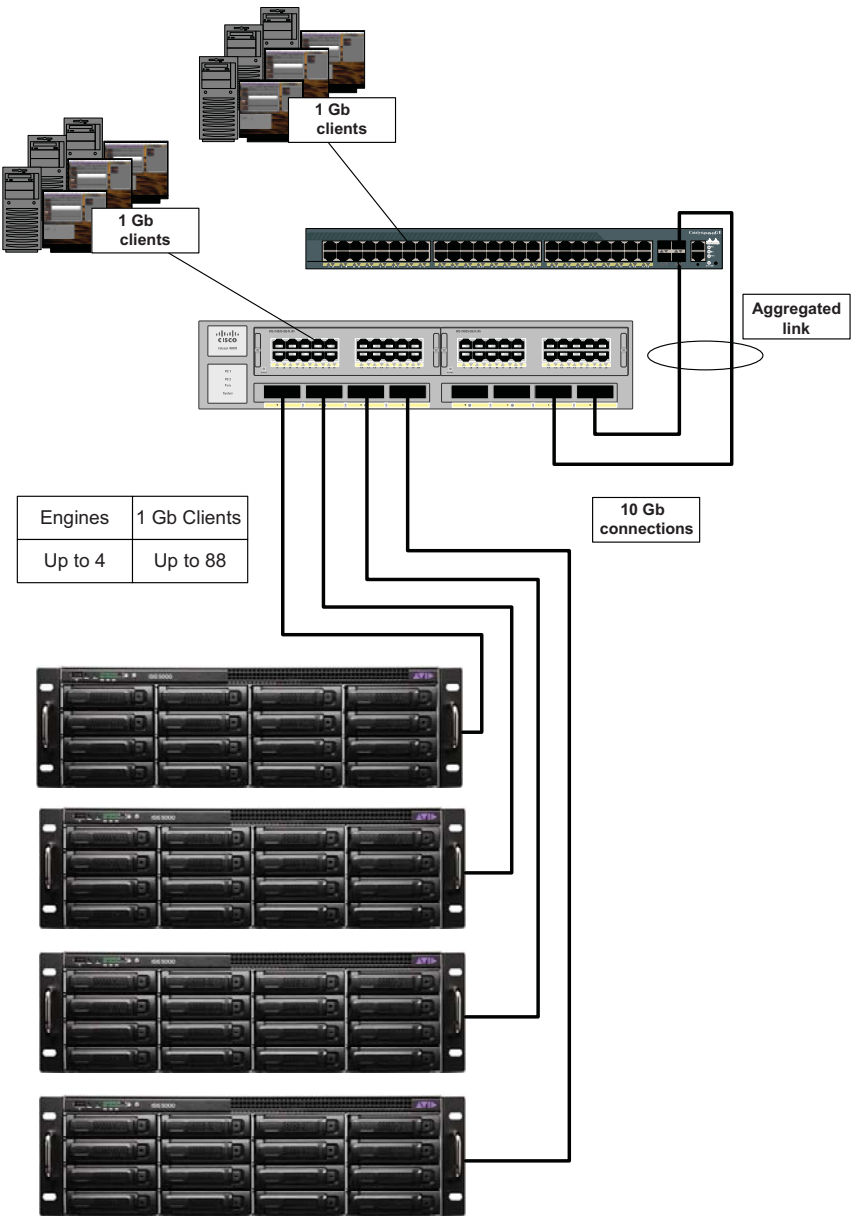
1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **interface Gi x/y** (where x/y is for the unit/port number)
5. SwitchHostName(config-if)# **no switchport**
6. SwitchHostName(config-if)# **ip address xxx.xxx.xxx.xxx yyy.yyy.yyy.yyy**
(where x's equals ip address and y's equals subnet mask)
7. SwitchHostName(config-if)# **no shut**
8. SwitchHostName(config-if)# **end**
9. SwitchHostName# **copy run start**
10. SwitchHostName# **exit**.

Sample Cisco Switch Configuration

Multiple switches can be cascaded from the core switch depending on the quantity of available 10 Gb ports on the core switch (upstream) and the bandwidth/resilience required.

For example, an C4900M switch cored could have more 10 Gb aggregate interconnects, where a C4948E and C4948-10GE does not provide as many 10 Gb ports.

The following illustration is a sample switch configuration using the C4900M and C4948E switches. It includes four Engines using 10 Gb links and up to 88 1 Gb clients.



Configuring the Cisco Switch Through a Network Connection

Once you have initially configured the Cisco switch with network IP address, use the Management IP address to modify the switch configuration file through a network connection.

To configure the Cisco switch through a Telnet connection:

1. Using a laptop (or computer), assign a static IP address of 192.168.255.1 and a Netmask of 255.255.255.0 to the network adapter (NIC) in the laptop (or computer).
2. Connect an Ethernet cable between the Ethernet port on the laptop (or computer) and any 1-Gb Ethernet port on the switch.
3. Make sure your switch is powered on.
4. From the laptop (or computer), click Start > Run.
5. Type **Telnet 192.168.255.25x** (or the current management IP address) and press **Enter**.

The Avid ISIS 5000 configuration files use the following IP addresses.

- ▶ 4900 — Telnet 192.168.255.253
- ▶ 4948 — Telnet 192.168.255.254

6. Enter the user name and password you might have set for the switch, see [“Cisco Password” on page 86](#).

Adding Ports Associated to a VLAN

To add a single port to a VLAN:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **int gigabitEthernet 1/x** (where x is the port number)
5. SwitchHostName(config-if-range)# **switchport mode access**
6. SwitchHostName(config-if-range)# **switchport access vlan x** (where x is the VLAN to which you want to assign)
7. SwitchHostName(config-if-range)# **exit**
8. SwitchHostName(config)# **exit**.
9. SwitchHostName# **copy run start**

To add multiple ports to a VLAN:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **int range gigabitEthernet 1/x-y** (where x and y are starting and ending ports)
5. SwitchHostName(config-if-range)# **switchport mode access**
6. SwitchHostName(config-if-range)# **switchport access vlan x** (where x is the VLAN to which you want to assign)
7. SwitchHostName(config-if-range)# **exit**
8. SwitchHostName(config)# **exit**.
9. SwitchHostName# **copy run start**

Setting Up IP-Helper Addresses for DHCP

If you want to use DHCP on the clients that are connected to the Avid Production switch you will need to add an IP Helper Address to each VLAN. The IP Helper Address points the hosts to the DHCP Server that is on the house network.

To add an IP Helper Address:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **int vlan n** (where n is the VLAN)
5. SwitchHostName(config-if)# **ip helper-address xxx.xxx.xxx.xxx** (where x's equals the IP address of the DHCP server)
6. SwitchHostName(config-if)# **exit**
7. SwitchHostName(config)# **exit**.
8. SwitchHostName# **copy run start**



Repeat these step for each VLAN that requires an IP-Helper.

Enabling or Disabling IP Routing

If the “No IP Routing” command does not show up in the show run output then IP Routing is enabled. This would be located in the upper portion of the show run output. Here is a simple example from a Cisco C4948E and C4948-10GE where IP Routing is Disabled:

```
!
version 12.2

no service pad

service timestamps debug uptime

service timestamps log uptime

no service password-encryption

service compress-config

!

hostname Switch

!

boot-start-marker

boot-end-marker

!

!

no aaa new-model

vtp mode transparent

ip subnet-zero

no ip routing
```

To enable IP routing:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **ip routing**

5. SwitchHostName(config)# **exit**.
6. SwitchHostName# **copy run start**

To disable IP routing:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **no ip routing**
5. SwitchHostName(config)# **exit**.

Creating an EtherChannel (Link Aggregation)

With the Cisco C4948E and C4948-10GE switches you can create multiple EtherChannels (link aggregation) with up to eight ports. The C4948E and C4948-10GE switch configuration B and configuration E files provided by Avid, use ports 45 to 48 for this function.

Keep in mind that depending on what you are connecting to the EtherChannel, you might have to change the load balancing algorithm of the switch on the other end. You also need to keep in mind which type of link aggregation protocol is used on the link. For example, if you are connecting to a Cisco EtherChannel you want to change the load balancing to support source-destination IP address. In this example a range of ports is assigned to a VLAN and an Ether Channel (Layer 2) created.



Use the same procedure for creating 10 Gb EtherChannel groups that connect to ISIS.

To create a link aggregation:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName # **conf t**
4. SwitchHostName(config)# **int port-channel x** (where x is the port-channel number)
5. SwitchHostName(config-if)# **switchport**
6. SwitchHostName(config-if)# **switchport access vlan n** (where n is the VLAN number)
7. SwitchHostName(config-if)# **exit**
8. SwitchHostName(config)# **int range GigabitEthernet 1/a-b** (where a and b are a range of ports)
9. SwitchHostName(config-if-range)# **channel-group x mode on** (where x is the port-channel number)

10. SwitchHostName(config-if-range)# **exit**
11. SwitchHostName(config)# **port-channel load-balance src-dst-ip**
12. SwitchHostName(config)# **exit**
13. SwitchHostName# **copy run start**
14. SwitchHostName# **exit**

The following is information on the Cisco 6509 Etherchannel Configuration for use with 10 Gb ISIS link aggregation:



Mode on is the simplest of aggregation methods and with the least features, this variant of link aggregation is used by ISIS.

```
interface Port-channel10
    switchport
    switchport access vlan 10
    switchport mode access
    no ip address
interface TenGigabitEthernet1/1
    description v10 ISIS echannel
    switchport
    switchport access vlan 10
    switchport mode access
    no ip address
    channel-group 10 mode on
interface TenGigabitEthernet1/2
    description v10 ISIS echannel
    switchport
    switchport access vlan 10
    switchport mode access
    no ip address
    channel-group 10 mode on
```


Additional information you should know:

- In the previous example, Channel-group 10 was used. You need to make the proper channel group assignment for your site.
- The Cisco 6509 defaults to using a “source/destination” IP load balancing algorithm, which is required by Avid. This should not have to be changed.

The current load-balancing algorithm setup can easily be verified and confirmed using the following command on the 6509 console:

```
Cisco 6509 # show etherchannel load-balance
```

```
EtherChannel Load-Balancing Configuration:
```

```
src-dst-ip
```

```
mpls label-ip
```

Upgrading the IOS on Cisco Switches

This procedure differs slightly from that of the one documented by Cisco. Cisco Catalyst 4948-10GE switches supplied by Avid are configured with a Configuration Register value of 0x2101, which means the switch will boot from the first IOS that appears in bootflash. Cisco instructs you to set the Configuration Register to 0x2102, which means the switch will look for a boot string that points to the IOS from which to boot. In order to remain consistent with what we ship we have chosen to document a procedure based on our current shipping product.

To update the IOS:

1. Use the **dir bootflash:** command to ensure that there is sufficient space in Flash memory to store the PROM upgrade image. In most cases there will only be one file in bootflash, which leaves plenty of space for the new file. If there is insufficient space, delete one or more images, and then issue the **squeeze bootflash:** command to reclaim the space. For example:
 - SwitchHostName# **delete bootflash:<filename.bin>**
 - SwitchHostName# **squeeze bootflash:**
2. Download the <filename> program into Flash memory using the **copy tftp** command. For Example:
 - SwitchHostName# **copy tftp bootflash:**
 - Address or name of remote host [172.20.58.78]?
 - Source filename [<filename>]?
 - Destination filename [<filename>]?

3. Use the **config-register** command to set the configuration register to 0x2101. For Example:
 - SwitchHostName# **configure terminal**
 - SwitchHostName(config)# **config-register 0x2101**
 - SwitchHostName(config)# **exit**
 - SwitchHostName# **write**
 - Building configuration...
 - Compressed configuration from 3723 to 1312 bytes [OK]
4. Archive the previous IOS image in case you need to re-apply at a later time. For Example:
 - SwitchHostName# **copy bootflash: tftp:**
 - Source filename []? <filename.bin>
 - Address or name of remote host []? 172.20.98.3
 - Destination filename [<filename.bin>]?
5. Delete the old IOS images, and then issue the **squeeze bootflash:** command to reclaim the space. For example:
 - SwitchHostName# **delete bootflash:<filename.bin>**
 - SwitchHostName# **squeeze bootflash:**
6. Once the squeeze is complete (it will take a few minutes), enter the **reload** command to reset the switch and load the software. For example:
 - SwitchHostName# **reload**

Use the **show version** command to verify that the new Cisco IOS release is operating on the switch.

5 Brocade Switches

This section describes provides information on Brocade switches (formerly known as Foundry switches) that have been qualified in the ISIS 7000 environment.



The Brocade configuration files provided in the Avid ISIS software kit in the following location: [drive]:\Switch Configuration\ISIS 7000\Foundry_Brocade\X4242XG\. The “foundryX4242XG” files in the folder are the same configuration files used in the newer Brocade FESX624 switch.

Foundry/Brocade FESX624 and FESX424 2XG

The Foundry/Brocade FESX624 and FESX424 2XG switches have been qualified in ISIS 7000 and ISIS 5000 environments and may be used with ISIS 2000 with customized configuration files (not supplied by Avid).

Configuring the Foundry/Brocade Switch Through the Serial Port

Access the switch console through Telnet (management IP address), TFTP connection (see [“TFTP” on page 38](#), or a serial connection. The serial management interface enables you to configure and manage the device using a third-party terminal emulation application (such as xterm, Terminator, or PuTTY) on a directly connected PC. A straight-through EIA/TIA DB-9 serial cable (M/F) ships with the device.

To configure the Foundry/Brocade switch through a serial connection:

1. Connect one end of the serial cable to the Console port of the Foundry/Brocade switch. The serial management interface (the port labeled Console) is located in the left corner of the front panel.
2. Connect the other end of the serial cable to your laptop (or computer).
3. Start your terminal emulation program.
4. Follow your the on screen instructions selecting a COM port with the following settings for your serial connection.



In most systems, the serial port uses COM1.

Option	Setting
Bits per second	9600
Data Bits	8
Parity	None
Stop Bits	1
Flow Control	None

Loading a Switch Configuration

The switch configuration file can be seen by accessing the switch console, entering enable mode (typing **en**), and typing in the command **show run**.



If using the switch documentation be aware the default configuration is not the same as the Avid default configuration. If you reload the default configuration according to the documentation, you will not get the Avid default configuration.

This procedure uses an IP address on the switch of 192.168.10.2. You might need to change the IP address written in the procedure to match your IP scheme. Switches that have not been configured with an Avid file are likely to use VLAN 1 with the IP address of 209.157.22.154.

This procedure describes how to load a switch configuration to your switch from the ftp folder on your System Director. The procedure in this section assumes the following:

- The System Director has been setup and the Avid ISIS software has been installed.
- The switch is connected to the ISIS environment.
- The IP Address on the ISIS 5000 Engines are configured with the default values (192.168.255.11, 13, 14, 16 for 1 Gb or 192.168.255.21 for 10 Gb)



The configuration file is located on the Avid ISIS software installer kit [drive]:\Switch Configuration\ISIS 7000\Foundry_Brocade\X4242XG\. Use the X4242XG files for both the X4242XG and X6262XG switches. The configuration file is typically a text file and can be viewed using an application such as WordPad.

To copy the configuration file from the System Director to the switch:

1. From the System Director, use your terminal emulation program or telnet into switch.
2. Type **en**.

3. Copy the new configuration.

For example type “**copy ftp://administrator:is-admin@192.168.10.2/ThirdParty/Switch_folder/File_Name**”

When asked to confirm the file copy type **yes** and press **Enter**.

If the copy is successful, you see something similar to the following example on the switch:

```
Accessing
ftp://administrator:is-admin@192.168.10.2/ThirdParty/Switch_folder/
/File_name...
Loading ThirdParty/Switch_folder/File_name !
OK - 6396/4096 bytes]
6396 bytes copied in 5.100 secs (1254 bytes/sec)
```

4. Type **Reload**.

5. You are sometimes prompted to save, type **No**.

6. When asked to reload, type **Yes**.



*When you perform a reload the switch restarts, you see a **Disconnected** message, and have to log back in before continuing. If you connected to the CLI via telnet you might have to change the IP of your Host's interface to re-establish a telnet connection to the switch.*

7. Type **en**.

8. Manually reapply any switch changes you might have applied during your initial switch setup

Changing the IP Address Associated with the VLAN

The Avid default switch configuration includes a VLAN with an IP address of 192.168.255.254/24. If this IP address conflicts with your corporate network, use the following procedure to reassign the IP address on the switch.

To change the IP Address of the VLAN:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **int ve ww** (where ww is for the VLAN)
5. SwitchHostName(config-if)# **ip address xxx.xxx.xxx.xxx yyy.yyy.yyy.yyy** (where x's equals ip address and y's equals subnet mask)
6. SwitchHostName(config-if)# **no shut**
7. SwitchHostName(config-if)# **exit**

8. SwitchHostName(config)# exit
9. SwitchHostName# **copy run start**
10. SwitchHostName# **exit**

Changing the IP Address Associated with the Corporate Uplink

To set the IP address associated with the corporate uplink:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **int ethe 24**
5. SwitchHostName(config-if-e1000-24)# **no ip address 10.10.10.10 255.255.255.0**
6. SwitchHostName(config-if-e1000-24)# **ip address xxx.xxx.xxx.xxx
yyy.yyy.yyy.yyy** (where x's equals ip address and y's equals subnet mask)
7. SwitchHostName(config-if-e1000-24)# exit
8. SwitchHostName(config)# exit
9. SwitchHostName# **wr mem**
10. SwitchHostName# **exit**

Changing Buffer Pool on Uplink Ports

To set the buffer pool on the corporate uplink:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **qđ 24 4095**
5. SwitchHostName(config)# **qđ 24 4095 7**
6. SwitchHostName(config)# exit
7. SwitchHostName# **wr mem**
8. SwitchHostName# **exit**

Configuring Buffer Pool to Support Editing Clients

With the Foundry/Brocade switch only, you must make changes to the buffers on the ports that will connect to editing clients. For example, if an editing client is connected to port 1 then you would configure the port as follows:

To configure the buffer pool:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **q d 1 896**
5. SwitchHostName(config)# **q d 1 896 7**
6. SwitchHostName(config)# **exit**
7. SwitchHostName# **wr mem**
8. SwitchHostName# **exit**

Removing/Adding Ports Associated to a VLAN

In the Foundry/Brocade switch you must remove a port from a given VLAN before you can add it to another. The following procedure shows how to do both:

To change the ports associated with the VLAN:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **vlan x** (where x is the VLAN #)
5. SwitchHostName(config-vlan-x)# **no untagged ethernet x to y**
6. SwitchHostName(config-vlan-x)# **vlan y** (where y is the other VLAN #)
7. SwitchHostName(config-vlan-y)# **untagged ethernet x to y**
8. SwitchHostName(config-vlan-y)# **exit**
9. SwitchHostName(config)# **exit**
10. SwitchHostName# **wr mem**
11. SwitchHostName# **exit**

Enabling or Disabling IP Routing

Unlike the Cisco switches, there is no “ip routing” command in the Foundry/Brocade switch. If you do not want the switch to perform Layer 3 operations (for example, routing between subnets) then you must remove IP addresses associated to all but one router interface. Once there is more than one subnet defined in the switch configuration the switch will route between them.

Use the procedure outlined in section C to remove the IP address associated to a router interface. You may also choose to disable a router interface. To do so do the following:

To configure IP Routing:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **int ve x** (where x is the router #)
5. SwitchHostName(config-vif-x)# **disable**
6. SwitchHostName(config-vif-x)# **exit**
7. SwitchHostName(config)# **exit**
8. SwitchHostName# **wr mem**
9. SwitchHostName# **exit**

Creating Trunked Ports (Link Aggregation)

With the Foundry/Brocade switch you can trunk (aggregate) up to four ports. The default configuration from Avid that supports trunking includes a trunk of ports 21 to 24. You can create multiple four port trunks.

Keep in mind that depending on to what you are connecting to the trunk, you might have to change the load balancing algorithm of the switch on the other end. For example, if you are connecting to an EtherChannel you want to change the load balancing to support source-destination IP address.



The default aggregation file is compatible with ISIS link aggregation group connections and can be used on SuperX and SX Brocade based switches.

To create trunked ports:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**

4. SwitchHostName(config)# **trunk ethe x to y**
5. SwitchHostName(config)# **trunk deploy**
6. SwitchHostName(config)# **exit**
7. SwitchHostName# **wr mem**
8. SwitchHostName# **exit**

Setting Up IP-Helper Addresses for DHCP

If you want to use DHCP on the clients that are connected to the Avid Production switch you will need to add an IP Helper Address to each VLAN. The IP Helper Address points the hosts to the DHCP Server that is on the house network.

To set up IP helper addressed for DHCP:

1. Use your terminal emulation program or telnet into switch.
2. SwitchHostName > **en**
3. SwitchHostName# **conf t**
4. SwitchHostName(config)# **int ve n** (where n is the router-interface #)
5. SwitchHostName(config-vif-n)# **ip helper-address 1 xxx.xxx.xxx.xxx** (where x's equal the IP address of the DHCP Server)
6. SwitchHostName(config-vif-n)# **exit**
7. SwitchHostName(config)# **exit**
8. SwitchHostName# **wr mem**



Repeat this for each VLAN that requires it.

9. SwitchHostName# **exit**

Upgrading Firmware

This firmware upgrade procedure is included in this section is for reference and much of the procedure applies to normal upgrade process.

This procedure explains how to load Firmware and Boot ROM for the Foundry/Brocade FESX) switch. This procedure uses an IP address on the switch of 192.168.10.2. You might need to change the IP address written in the procedure to match your IP scheme. Switches that have not been configured with an Avid file are likely to use VLAN 1 with the IP address of 209.157.22.154.



If you are using the System Director (not a laptop) to perform the operation, be aware that you need to write down the original NIC address. You will need to change it back after loading the configuration file.

Pre-requisites for loading the Firmware and Boot ROM:

- TFTP loaded on the system you are using (can get from the Internet)
- Copy of the Firmware and Boot ROM files for the release to the root of the C drive (or to the path at which your TFTP program is defaulting). Those files are the following:
 - xxx_filename.bin (sample boot code)
 - yyy_filename.bin (sample flash code)

To load the Firmware and Boot ROM from a system:

1. SwitchHostName# type **copy tftp fl 192.168.10.1 xxx_filename.bin bootrom**



See flash memory write, when finished will say Flash Done.

2. SwitchHostName# type **copy tftp fl 192.168.10.1 yyy_filename.bin pri**
3. SwitchHostName# type **copy tftp fl 192.168.10.1 yyy_filename.bin sec**
4. SwitchHostName# type **b s f p**

This will cause you to lose connection with the Telnet session. Wait 1 minute for the switch to reboot.

5. Type **telnet 192.168.10.2**
6. SwitchHostName# type **en**
7. SwitchHostName# type **en**, press **Enter**.
8. SwitchHostName# type **show flash**

You should now see the following:

Compressed Pri Code size = 3932846, Version (yyy)

Compressed Sec Code size = 3932846, Version (yyy)

Compressed BootROM Code size = 524288, Version (xxx)

!



If you used the System Director to perform this operation, you need to change the address of the NIC address back to the proper address.

6

Sample Switch Topologies

The ISIS software kit includes sample switch configuration files. This section provides information on those files. To access the sample switch configuration files, navigate to the [drive] \Switch Configuration folder in the ISIS software kit, and select the ISIS product folder for your model switch.

- ISIS 7000 switch configuration files are labeled Configurations A through E and do not apply to every switch vendor. For example, there are no External Switch configurations for Brocade switches.
- ISIS 5000 switch configuration files have been pre-loaded on the Force10 switches. You should upgrade your switch to the latest configuration file found in the ISIS 5000/Force10 folder. The ISIS 5000/Cisco sample configurations need to be loaded on the Cisco switch.
- There are no switch configuration files for the ISIS 2000 in the ISIS software kit. ISIS 2000 systems typically are integrated with ISIS 7000 or ISIS 5000 environments. The ISIS 2000 System is connected to ISIS 7000 or ISIS 5000 switches that have been configured with a separate VLAN for the ISIS 2000 components.

The switch configuration file on your switch can be seen by accessing the switch console, entering enable mode (typing **en**), and typing in the command **show run**.



If using the switch documentation be aware the default configuration is not the same as the Avid default configuration. If you reload the default configuration according to the documentation, you will not get the Avid default configuration.

Configuration A (ISIS 7000)

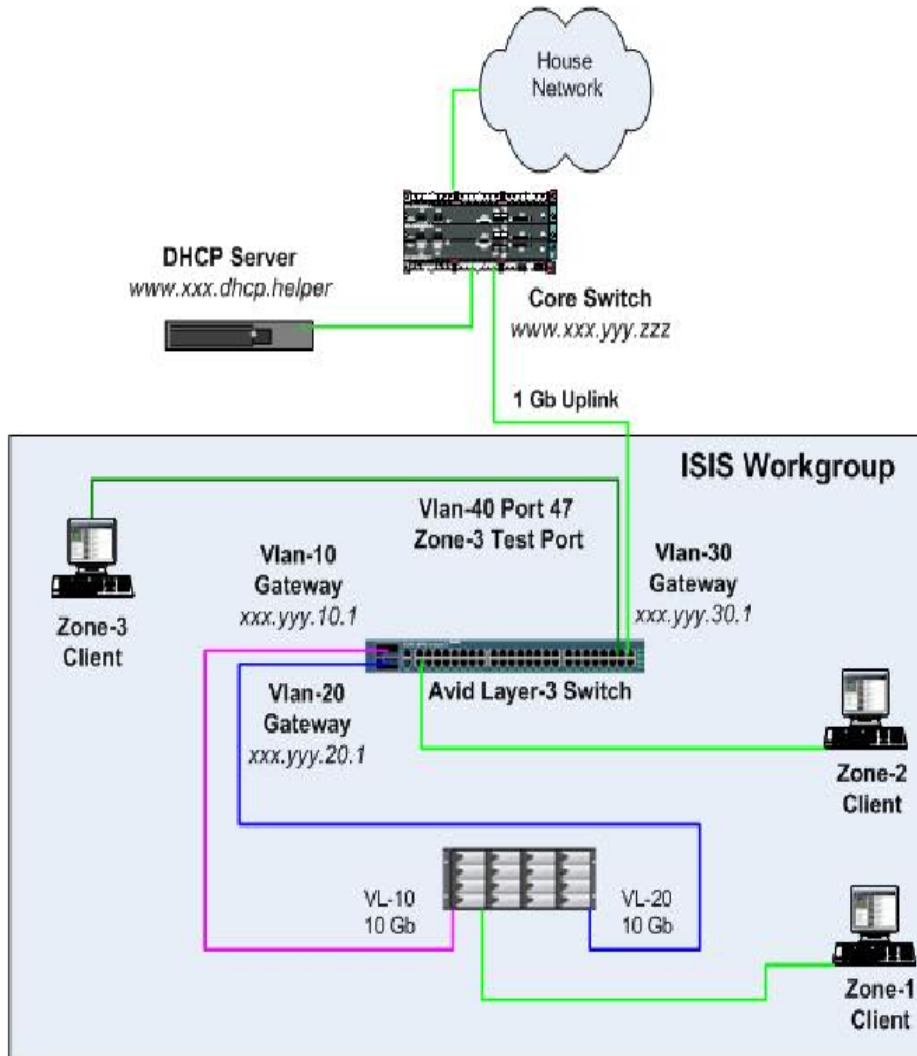
This configuration consists of a single Layer 3 Avid Production Network switch. The switch can be either a switch that supports Video and Audio playback or Command and Control only. In Command and Control, only Zone 1 Video/Audio 1 Gb and 10 Gb clients are supported with VLAN 10/20 connections to ISIS.

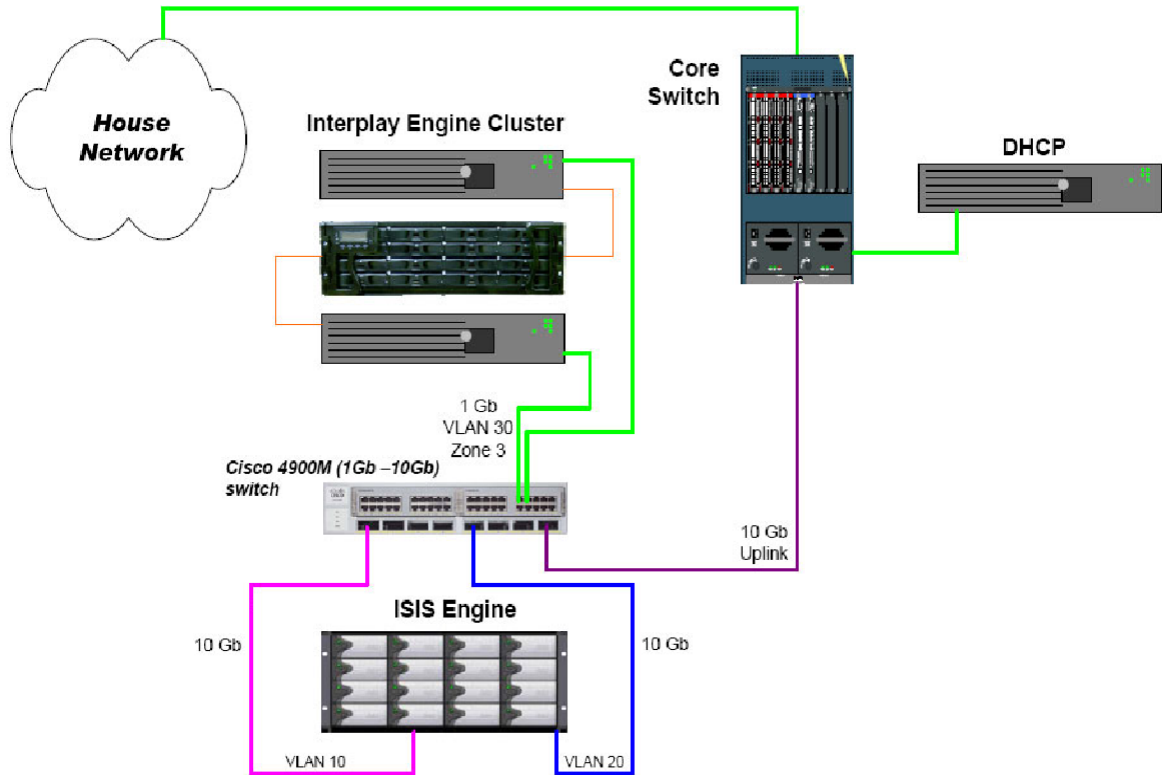
It is important to note that if this configuration consists of a Foundry/Brocade switch and Zone 4 clients are planned, that buffer changes must be made to the port that is used for the uplink to the House Network. Those changes are explained in [“Configuring Buffer Pool to Support Editing Clients” on page 103](#). In the example following those changes are incorporated on port 24.

Terms are used with the ports in the following table.

- G — Gigabit
- T — Ten gigabit
- e — ethernet

Model	VLAN 10	VLAN 20	VLAN 30	VLAN 40 Zone 3 Test Port	House Network Uplink
Cisco Catalyst 4900M	Ports G2/1 – 20 T1/1 – 4	Ports G2/1 – 16 T1/5 – 7	Ports G3/17 – 19	Ports G3/20	Port T1/8
Cisco Catalyst 4948E	Ports G2/1 – 24	Ports G2/25 – 46		Port G1/47	Port G1/48
Cisco Catalyst 4948-10GE					
Foundry/Brocade FESX624	Ports e1 – 12	Ports e13 – 22		Port e23	Port e24
FESX424 2XG					

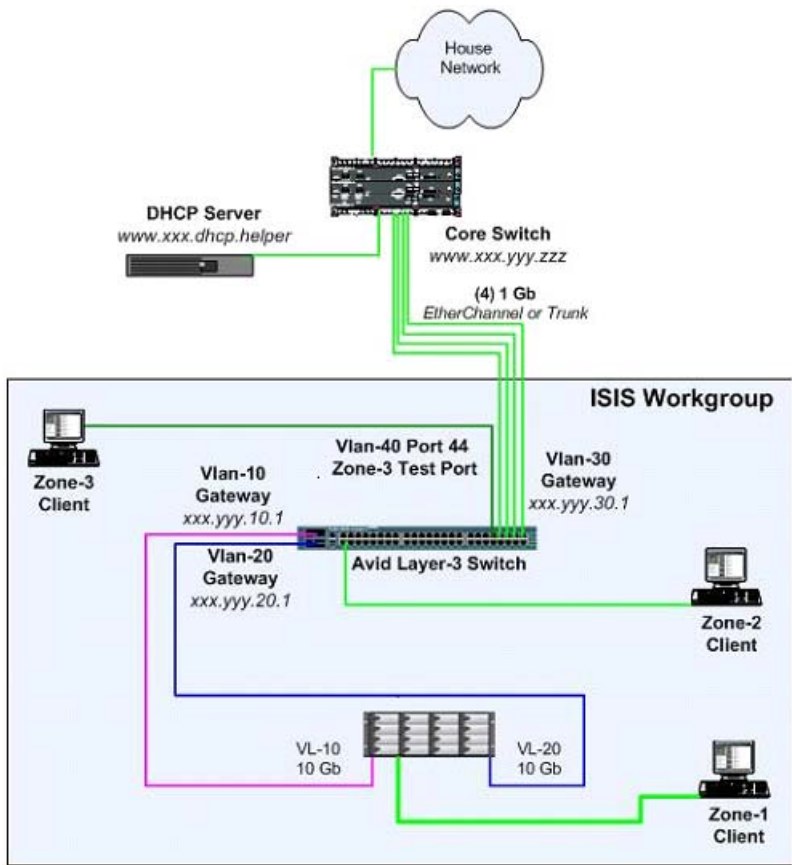




Configuration B (ISIS 7000)

Configuration B is a single layer Avid production network switch with support for Zone 1, Zone 2, and Zone 3 via 1 Gb link aggregation. The following are the port allocations for configuration B.

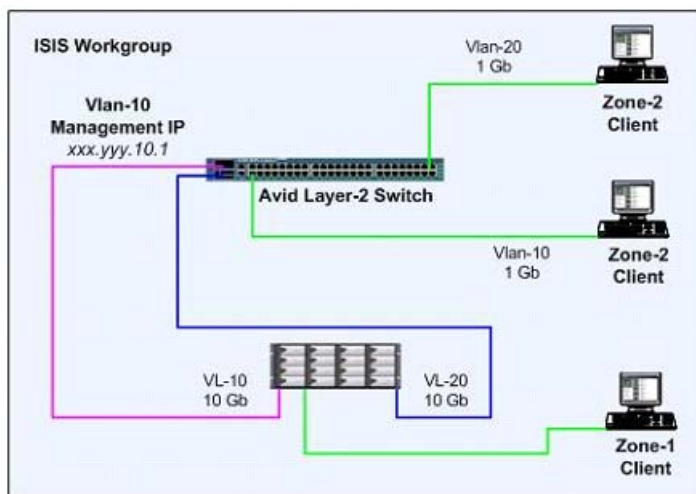
Model	VLAN 10	VLAN 20	VLAN 30 House Network Uplink (Link Aggregation)	VLAN 40 Zone 3 Test Port
Cisco Catalyst 4948E	Ports 1 – 22	Ports 23 – 43	Ports 45 – 48 (Ether Channel)	Port 44
Cisco Catalyst 4948-10GE				
Foundry/Brocade FESX624	Ports 1 – 10	Ports 11 – 19	Ports 21 – 24 (Trunk)	Port 20
FESX424 2XG				



Configuration C (ISIS 7000)

Configuration C is a single layer 2 Avid production network switch with dual 10 Gb connections that supports Zone 1, and Zone 2 only. No IP routing is supported. The following are the port allocations for configuration C.

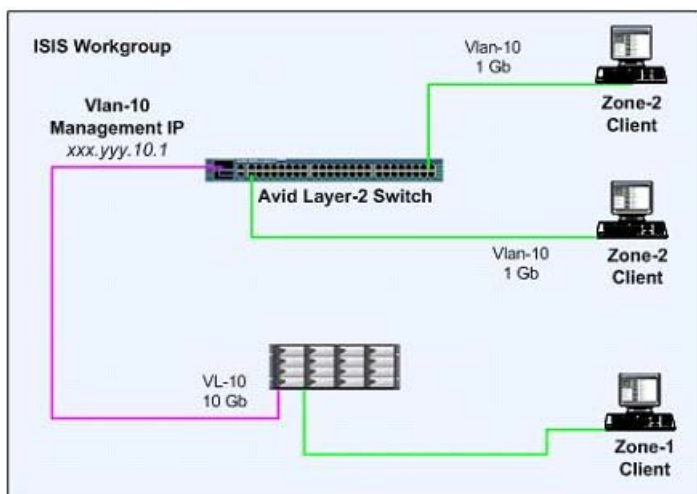
Model	VLAN 10	VLAN 20
Cisco Catalyst 4948E	Ports 1 – 24	Ports 25 – 48
Cisco Catalyst 4948-10GE		
Foundry/Brocade FESX624	Ports 1 – 12	Ports 13 – 24
FESX424 2XG		



Configuration D (ISIS 7000)

Configuration D is a single layer 2 Avid production network switch with dual 10 Gb connections that supports Zone 1, and Zone 2 only. No IP routing is supported. The following are the port allocations for configuration D.

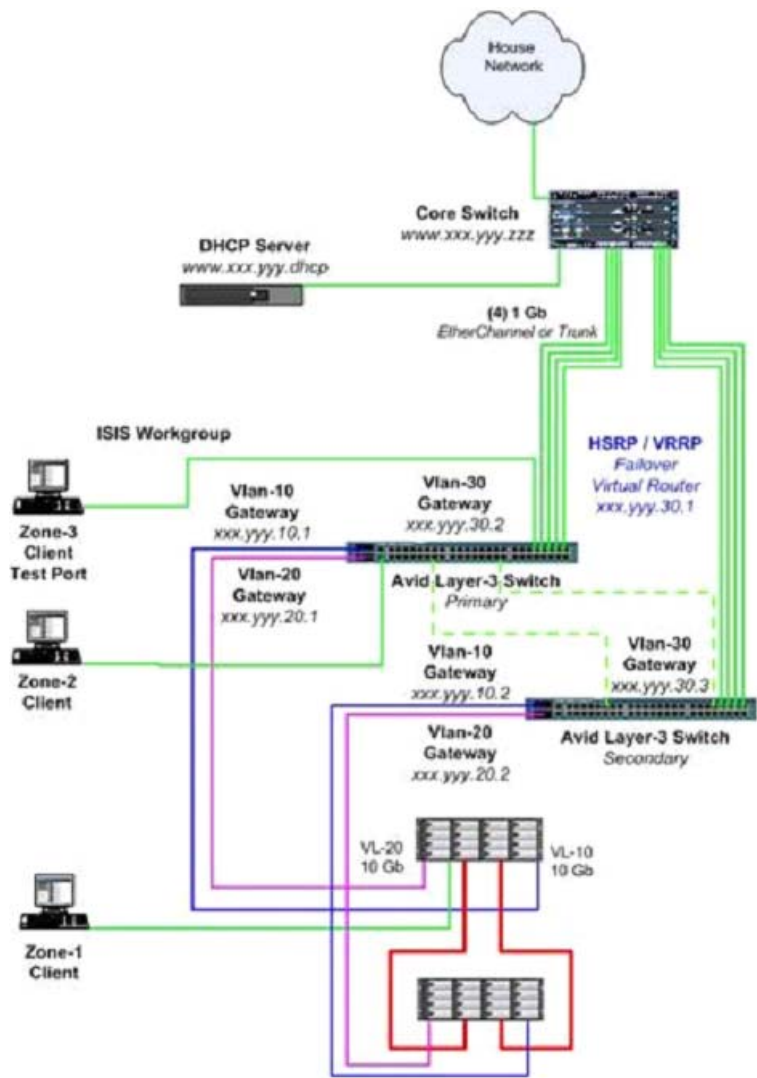
Model	VLAN 10
Cisco Catalyst 4948E	Ports 1 – 50
Cisco Catalyst 4948-10GE	
Foundry/Brocade FESX624	Ports 1 – 26
FESX424 2XG	



Configuration E (ISIS 7000)

Configuration E is a layer3 configuration with Router Redundancy. The following are the port allocations for configuration E.

Model	VLAN 10	VLAN 20	VLAN 30 House Network Uplink (Link Aggregation)	VLAN 40 Zone 3 Test Port	Notes
Cisco Catalyst 4948E Cisco Catalyst 4948-10GE	Ports 1-22	Ports 23-43	Ports 45 – 48 (Ether Channel)	Port 44	Two configs provided, one for each switch. Switch 1 Master on VLAN 10 and Backup on VLAN 20. Switch 2 Master on VLAN 20 and Backup on VLAN 10.
Foundry/Brocade FESX624 FESX424 2XG	Ports 1-10	Ports 11-19	Ports 21 – 24 (Trunk)	Port 20	Two configs provided, one for each switch. Switch 1 Master on VLAN 10 and Backup on VLAN 20. Switch 2 Master on VLAN 20 and Backup on VLAN 10.

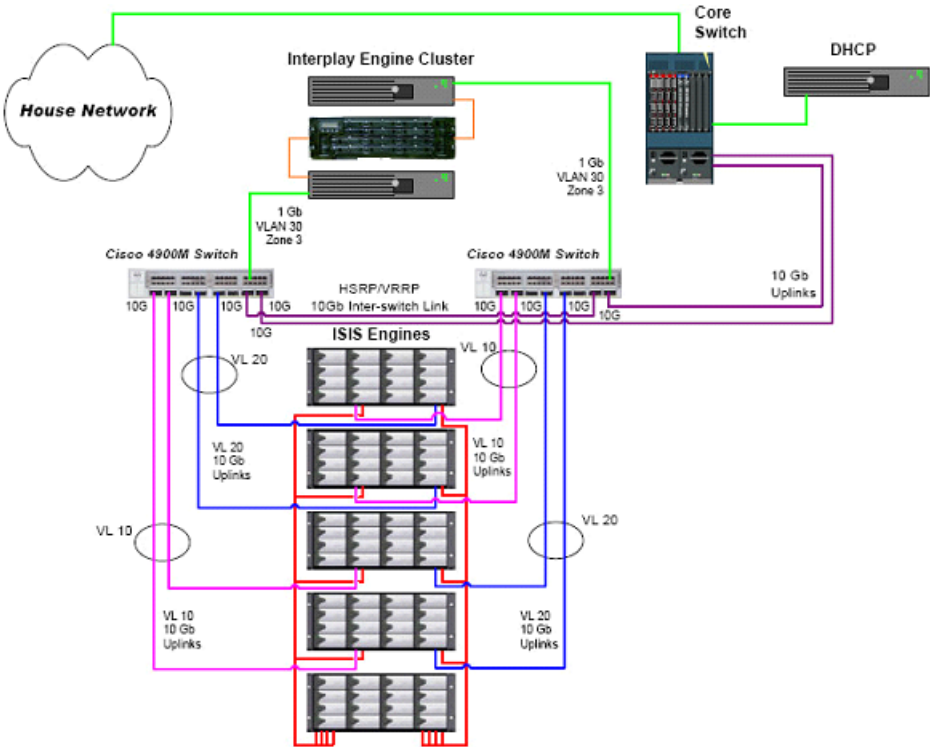


The following are the port allocations for configuration E using the Cisco Catalyst 4900M switch.

Terms are used with the ports in the following table.

- G — Gigabit
- T — Ten gigabit
- e — ethernet

Model	VLAN 10	VLAN 20	Inter-switch Link	VLAN 30	VLAN 40 Zone 3 Test Port	Notes
Cisco Catalyst 4900M	Ports T1/1-3, G2/1-20, where T1/1-2 are link aggregated	Ports T1/4-6, G3/1-16, where T1/4-5 are link aggregated	Port G1/7	Ports G3/17-19	Port G3/20	Two configs provided; one for each switch. Switch 1 Master on VLAN 10 and Backup on VLAN 20. Switch 2 Master on VLAN 20 and Backup on VLAN 10.



7 Switch Specifications

The Avid hardware components are fully rack-mountable. They are compatible with any standard 19-inch video racks using either NEMA or EIA mounting-hole layouts.

Supported Cabling

The cables described in the following table pertain to Avid Engines, servers, and switches used in the Avid workgroup environments. Also use these cable guidelines when connecting your clients and workstations to the workgroup.

When planning your cable routes, make sure your cables cannot be damaged by traffic or moving objects. Avid supports the following cable types and lengths when connecting Avid components and workgroups.



If you need run your cables greater distances, call Avid Customer Support for supported cable and accessory information. For cable connections, see the Avid Setup Guide for your product.





Avid Networking Cables

Cable Connection Type	Function	Connector Style and Maximum Cable Length
Ethernet network cable, Cat 5e, Cat 6, Cat 6a or Cat 7	Connects: Ethernet shared storage clients System Directors and clients to 1 Gb ports on an ISS Avid Interplay servers to shared storage networks Avid AirSpeed capture and playback servers to shared storage networks Avid ISIS management port to a laptop	RJ45 connector 100 Meters; If using CAT5e the cable must be rated for 350 MHz for maximum length. The minimum 1 Gb cable length for Avid network products is 6 feet or 2 meter.





Avid Networking Cables (Continued)

Cable Connection Type	Function	Connector Style and Maximum Cable Length
Avid ISIS 7000 Engine CX-4 Interconnect cable Only available from Avid.	Connects Avid ISIS Engines.	CX-4 connector There are three supported lengths at this time: 1, 3, and 5 meters
Avid ISIS and Avid Interplay Optical cable	<p>Connects:</p> <p>1 Gb switch port to 1 Gb client</p> <ul style="list-style-type: none"> Windows – Intel Pro 1000 PF Macintosh – Small Tree PEG2F <p>10-Gb port of switch to optical 10-Gb port on the Avid ISIS Engine.</p> <p>ISS 10-Gb optical port to switch port</p> <p>ISS 10-Gb optical port to 10-Gb Ethernet Client</p> <p>10-Gb Client to 10 Gb Switch port</p> <p>10-Gb Ethernet switch to 10-Gb Ethernet Switch</p> <p>ISS to 10-Gb adapter in Move/Copy service</p>	<p>The maximum length for optical Ethernet cables is limited by the core diameter (measured in microns) and modal bandwidth (in units of MHz*km).</p> <p>Avid supports multi-mode fiber (MMF) cable using 850 nm transceivers (1000BASE-SX short distances). Specifications for these cables can be found in the ISO 11801 structured cabling document.</p> <ul style="list-style-type: none"> OM1 (62.5/125) — <ul style="list-style-type: none"> 100 Mb Ethernet, up to 2000 meters (FX) 1 Gb Ethernet, 275 meters (SX) 10 Gb Ethernet, 33 meters (SR) OM2 (50/125) — <ul style="list-style-type: none"> 100 Mb Ethernet, up to 2000 meters (FX) 1 Gb Ethernet, 550 meters (SX) 10 Gb Ethernet, 82 meters (SR) OM3 (50/125) — <ul style="list-style-type: none"> 100 Mb Ethernet, up to 2000 meters (FX) 1 Gb Ethernet, 550 meters (SX) 10 Gb Ethernet, 300 meters (SR) OM4 (50/125) — <ul style="list-style-type: none"> 100 Mb Ethernet, up to 2000 meters (FX) 1 Gb Ethernet, 1000 meters (SX) 10 Gb Ethernet, 550 meters (SR) <p>Avid supports single-mode fiber cable using 1310 nm transceivers (long distances):</p> <ul style="list-style-type: none"> SMF ITU G.652.A/B 9 micron cable up to 10 km

Avid Networking Cables (Continued)

Cable Connection Type	Function	Connector Style and Maximum Cable Length
 When connecting to the 10 Gb port, it is important to follow two rules: <ul style="list-style-type: none"> – Ensure that the cable has the required modal bandwidth for the distance of the run. – Make sure that all multimode cables between a switch port and the other end of the cable run are of the same diameter (for example, 50/125 um or 62.5/125 um). 		
 Single mode transceivers are Class 1 laser product per IEC 60825-1 Amendment 2(2001) and IEC 60825-2 1997. Operating this product in a manner inconsistent with intended usage and specification may result in hazardous radiation exposure.		
Avid ISIS X2 optical transceivers	Transceiver used in:	SC connector
	Cisco C4948-10GE and C4900M	X2 = Cisco X2-10GB-SR for MMF X2 = Cisco X2-10GB-LR for SMF  <i>The minimum cable length for -LR and -SR transceivers is 2 meters.</i>
Avid ISIS XFP optical transceivers	Transceiver used in:	LC connector
	Force10 S25N and S25P switches and ISIS 7000 ISS 1000	XFP = 10G-XFP-SR for MMF XFP = 10G-XFP-LR for SMF XFP = 10G-XFP-SR or Picolight XXL-SC-S45-21 for MMF XFP = 10G-XFP-LR or Bookham 10G-BASE-LR for SMF  <i>The minimum cable length for -LR and -SR transceivers is 2 meters.</i>

Avid Networking Cables (Continued)

Cable Connection Type	Function	Connector Style and Maximum Cable Length
Avid ISIS SFP+ optical transceivers	Transceiver used in:	LC connector
	Force10 S25P and S60 optical switches and ISIS ISS2000	<ul style="list-style-type: none"> SFP+ multi-mode short range (SR) 850nm JDSU – PLRXPL-SC-S43-21-N JDSU – PLRXPL-SC-S43-22-N Avago – AFBR-700SDZ Avago – AFBR-703SDZ SFP+ long range (LR) Finisar FTLX1471D3BCL for SMF Avago AFCT-701SDZ for SMF JDSU JSH-01LWAA1 for SMF <p> <i>The minimum cable length for -LR and -SR transceivers is 2 meters.</i></p> <ul style="list-style-type: none"> Cisco Twinax cable (10GBASE-CU SFP+ Cable 5 meter [SFP-H10GB-CU5M]) Supported for connection from ISIS 5000 Myricom to a Cisco switch, and may be used for direct connection between Cisco switches. <p> <i>This cable has not been qualified for use between ISIS 7000 and the Cisco switch.</i></p>
	Cisco C4948E	SPF+ – 10G-SR for MMF SPF+ – 10G-LR for SMF <p> <i>The minimum cable length for -LR and -SR transceivers is 2 meters.</i></p>
Avid ISIS SFP optical transceivers	Transceiver used in:	LC connector
	Force10 S25P optical switch	<ul style="list-style-type: none"> SFP 1000BASE-SX short range (SR) Force10 GP-SFP2-1S <p> <i>The minimum cable length for -LR and -SR transceivers is 2 meters.</i></p>

Dimensions and Weight

The following table provides the dimensions and weight of the Avid ISIS shared storage hardware and the optional rack components. Make sure the surfaces where you place the equipment can accommodate the equipment's size and weight.

Switch Dimensions and Weight

Switch	Height	Width	Depth	Weight
Cisco				
Catalyst 4948-10GE	1.72 in (44 mm)	17.3 in (440 mm)	16.14 in (401 mm)	22.0 lb (9.99 kg)
Catalyst 4948E	1.75 in (44 mm)	17.5 in (445 mm)	19.4 in (493 mm)	19.0 lb (8.62 kg)
Catalyst 4900M	3.5 in (89 mm)	17.2 in (437 mm)	17.9 in (455 mm)	39.0 lb (17.7 kg)
Force10				
S25N and S25P	1.7 in (43 mm)	17.32 in (440 mm)	16.73 in (425 mm)	14.39 lb (6.54 kg)
S60	1.7 in (43 mm)	17.32 in (440 mm)	16.73 in (425 mm)	14.39 lb (6.54 kg)
S4810	1.73 in (44 mm)	17.32 in (440 mm)	18.74 in (476 mm)	14.41 lb (6.54 kg)
Foundry				
FESX424 and FESX624	2.63 in (668 mm)	17.5 in (444 mm)	19.6 in (498 mm)	25.0 lb (11.36 kg) (2 supplies installed)

Electrical Requirements

You should consider installing a separately derived power system for your Avid shared storage hardware. This ensures that you can control the hardware grounding, with all grounds brought to a single point, and that uncontrolled equipment, such as coffee makers or floor polishers, cannot be plugged into the same power source as the Avid shared storage hardware.

If you do not create a separately derived power system, you need to make sure the power outlets you use are from the same distribution panel. This helps prevent the occurrence of ground loops that can be caused by plugging equipment into power sources with different ground potentials.

If you run more than one power line because you have more than one UPS, you must make sure the power lines come from the same distribution panel.



You should have all the electrical work at your site done by a licensed electrician. All the electrical changes must meet country, state, and local electrical codes.

As you choose the location for your Avid shared storage hardware, keep these electrical requirements in mind:

- Make sure there is adequate, dedicated power for the UPSs that are part of your Avid shared storage workgroup.



Avid recommends the use of UPSs, appropriately sized for your Avid shared storage workgroup, or conditioned power in your computer room environment. This provides protection against sudden power surges or losses that could cause you to lose files or experience data corruption.

- Make sure your location is away from major electrical equipment such as motors, air conditioners, or elevators.
- Make sure the location is not subject to electrostatic buildup.
- Plug only your Avid hardware into the power strips. Do not plug in coffee makers, radios, lights, or other non-Avid devices.

The following table shows the electrical specifications for the Avid qualified and approved switches. Make sure your site meets these specifications.



There are three load balancing power supplies in the ISIS 7000 Engine. When powered up, they share the load between all three supplies for a total of 1200W.

Switch Electrical Specifications

Switch	Voltage	Frequency	Watts (Maximum)	BTUs
Cisco Catalyst 4948-10GE	110 to 127 V ac 200 to 240 V ac	50 to 60 Hz	300 W	1023 BTU/hr
Cisco Catalyst 4948E	90 to 264 V ac	50 to 60 Hz	275 W	1173 BTU/hr
Cisco Catalyst 4900M	110 to 127 V ac 200 to 240 V ac	50 to 60 Hz	353 W	818 BTU/hr
Force10				
S25N	110 to 240 V ac	50 to 60 Hz	102 W (maximum)	349 BTU/hr
S25P	110 to 240 V ac	50 to 60 Hz	90 W (maximum)	305 BTU/hr
S60	110 to 240 V ac	50 to 60 Hz	225 W (maximum)	531 BTU/hr
S4810	110 to 240 V ac	47 to 63 Hz	270 W (maximum)	921 BTU/hr
Foundry FESX424 and FESX624	100 V ac, 3.5A 240 V ac, 1.5A	50 to 60 Hz	220 W (per supply)	750 BTU/hr (per supply)

Environmental Requirements

The Avid ISIS and Interplay hardware and switches are intended for use computer-room environments. They are not intended for use on top of desks or in open office environments. When you select a location, you should:

- Make sure the location has a sturdy, level floor, and is not subject to vibration.
- Make sure the location is away from high-traffic areas.
- Make sure the location is clean and free from dust, smoke, or other airborne contaminants.
- Make sure the location does not have significant temperature changes. Choose a location where the temperature does not vary more than 18°F (7.78°C) per hour.
- Make sure the location does not have significant humidity changes. A location with approximately 40 percent humidity can prevent problems stemming from electrostatic discharge.
- Make sure the location has adequate space in front of and behind the rack. You must be able to connect cables and service parts of your hardware. It also needs adequate airflow for cooling.

The following table provides information on operating and storage temperature, and humidity specifications for the Avid hardware components. Make sure your environment meets the narrowest range of specifications in the table.

For example, the System Director can operate in an environment of 32°F to 122°F (0°C to 50°C), but the ISIS Engine should only operate in an environment of 40°F to 95°F (5°C to 35°C). Therefore, the temperature at your site should not drop below 40°F (0°C) or rise above 95°F (35°C) while the Engine is running.

Switch Environmental Specifications

Switch	Operating Temperature	Operating Humidity	Storage Temperature	Storage Humidity
Cisco Catalyst 4948E, 4948-10GE, and 4900M	32°F to 104°F (0°C to 40°C)	10% to 90% non-condensing	– 40° F to 167° F (– 40°C to 75°C)	0% to 95% non-condensing
Force10 S25N, S25P, and S60	32° F to 122° F (0°C to 50°C)	10% to 85%	– 40° F to 158° F (– 40°C to 70°C)	5% to 95% non-condensing
Force10 S4810	32° F to 104° F (0°C to 40°C)	10% to 85% non-condensing	– 40° F to 158° F (– 40°C to 70°C)	5% to 95% non-condensing
Foundry FESX424 and FESX624	32°F to 104°F (0°C to 40°C)	5% to 90% non-condensing	– 13°F to 158°F (–25°C to 70°C)	5% to 90% non-condensing



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